# READ AND SAVE THESE INSTRUCTIONS

jV™

# Pod Brewing System

## USE AND CARE GUIDE FOR MODEL JVPM2B/W

# ADDITIONAL IMPORTANT SAFEGUARDS

**WARNING: This appliance generates heat and escaping steam during use. Use proper precautions to prevent the risk of burns, fires, or other injury to persons or damage to property.**

1. All users of this appliance must read and understand this Owner's Manual before operating or cleaning this appliance.
2. The cord to this appliance should be plugged into a 120V AC electrical outlet only.
3. Use **water only** in this appliance! Do not put any other liquids or food products in this appliance. Do not mix or add anything to the water placed in this appliance, except as instructed in the User Maintenance Instructions to clean the appliance.
4. DO NOT attempt to move an appliance containing hot liquids. Allow appliance to cool completely before moving.
5. Keep appliance at least 4 inches away from walls or other objects during operation. Do not place any objects on top of appliance while it is operating. Place the appliance on a surface that is resistant to heat.
6. If this appliance begins to malfunction during use, immediately unplug the cord. Do not use or attempt to repair the malfunctioning appliance.
7. If this appliance falls or accidentally becomes immersed in water or any other liquid, unplug immediately. **Do not reach into the water! Do not use this appliance after it has fallen into or has become immersed in water.** Contact Consumer Service for examination and repair.
8. Do not leave this appliance unattended during use.
9. Always use fresh, cool water in your Coffee Maker. Warm water or other liquids, except as listed in cleaning section, may cause damage to the appliance.
10. Do not remove the water tank for filling while the coffee maker is on.

# SHORT CORD INSTRUCTIONS

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.

Do not use an extension cord with this product.

# POLARIZED PLUG

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician.

Do not attempt to modify the plug in any way.

# ELECTRIC POWER

If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

# PLASTICIZER WARNING

**CAUTION:** To prevent Plasticizers from migrating from the finish of the countertop or tabletop or other furniture, place **NON-PLASTIC** coasters or placemats between the appliance and the finish of the countertop or tabletop.

**Failure to do so may cause the finish to darken, permanent blemishes may occur or stains can appear.**

# GETTING TO KNOW YOUR POD BREWING SYSTEM

PRODUCT MAY VARY SLIGHTLY FROM ILLUSTRATIONS

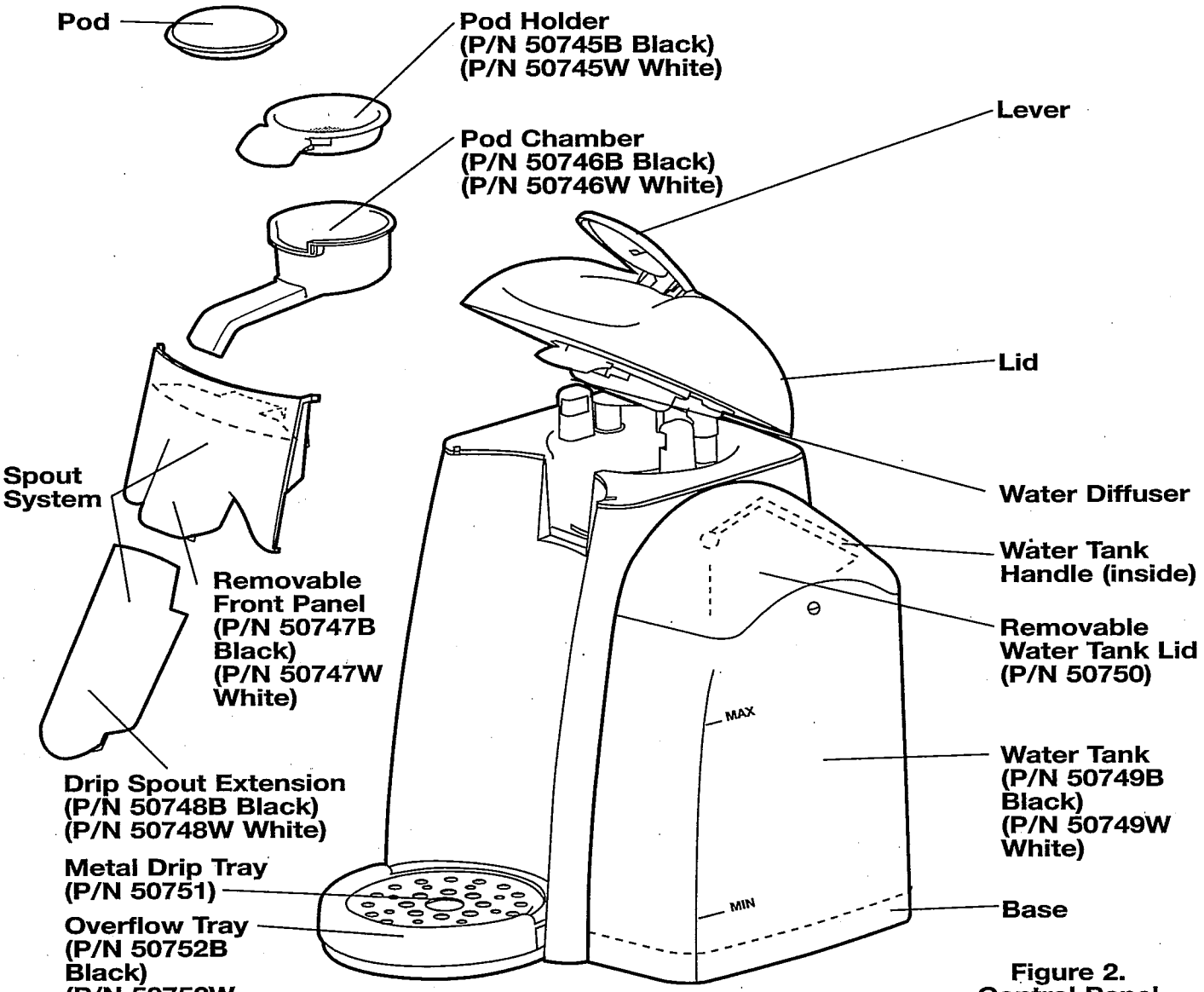
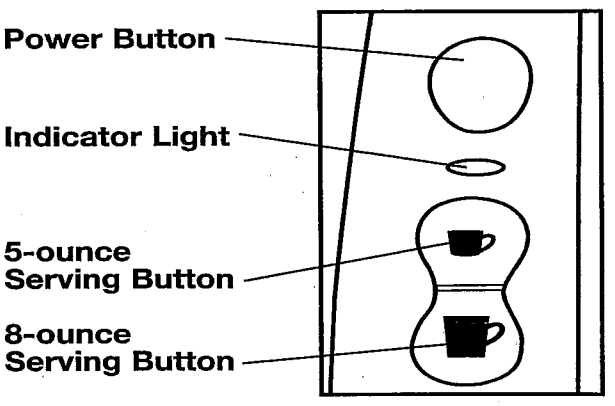



Figure 1

Figure 2.
Control Panel



# BEFORE USING YOUR JVPM2 POD BREWING SYSTEM

Carefully unpack your JVPM2 Pod Coffeemaker. You will find that the Drip Spout Extension is packed separately. Before discarding any packing materials, make sure you have retrieved all the parts listed for proper assembly.

**Keep your Coffeemaker clean**

Clean and descale your Coffeemaker on a regular basis. See "CLEANING AND DESCALING" section of this manual. We recommend cleaning the Water Tank and the Drip Spout Extension as well as the Pod Holder, before using your Pod Coffeemaker for the first time. Turn the Pod Coffeemaker ON for a full cycle using water only. See steps 1 - 11 following.

**IMPORTANT: THE MACHINE WILL NOT FILTER COFFEE UNLESS THE PUMP HAS BEEN PRIMED BY FOLLOWING THE STEPS BELOW.**

**NOTE: You will need a 40-ounce container to be placed below the Drip Spout to collect the water after priming.**

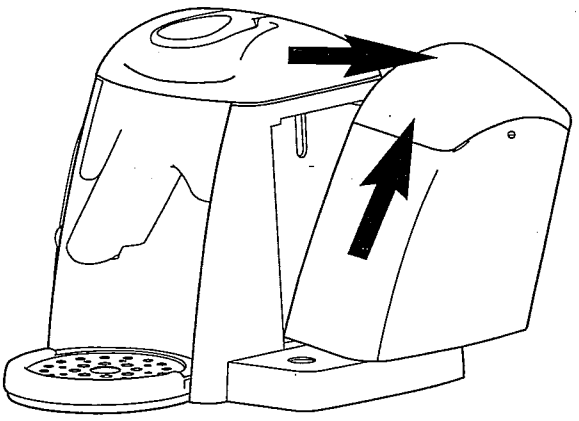


**Figure 3**

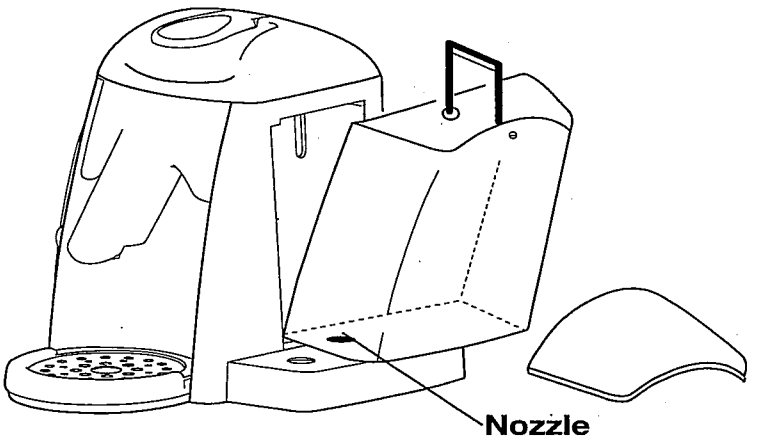



**Figure 4**

1. Remove the Water Tank by pulling up and then out and lift off the Base, see Figure 3.
2. Remove the Water Tank Lid. Unfold the Handle at the back of the Tank, carry Water Tank by Handle to the water faucet and fill with fresh, cool water up to the 'MAX' line.
3. Refold the Handle to the back of the Water Tank and replace the Water Tank Lid, making sure it is properly fitted back onto the Tank.
4. Locate the water nozzle at the bottom of the Tank and fit it back into the opening on the Base (down and in) until it snaps into place, see Figure 4. To avoid possible water leakage, check to make sure the Water Tank is fitted properly in position.

5. Lift the Lid by gently pulling up on the Lever. The Lid will pop up and open. See Figures 5, 6, and 7.

**TO OPEN**

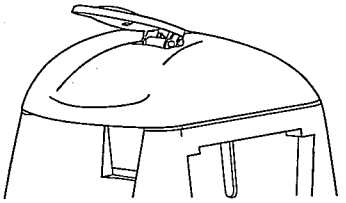


**Figure 5**

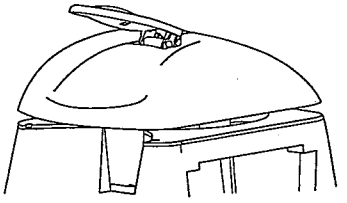


**Figure 6**

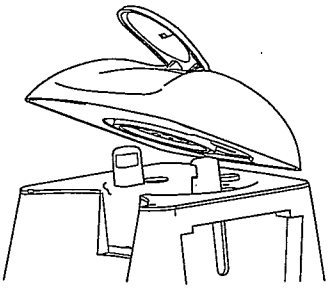


**Figure 7**

6. If you are using a shallow container, assemble the Drip Spout Extension to the Front Panel. See Figure 12.

**NOTE: If you are using a tall container to collect pumped water, it may be necessary to remove both the Drip Spout and the Drip/Overflow Trays to accommodate.**

7. Place the Pod Chamber into the unit.

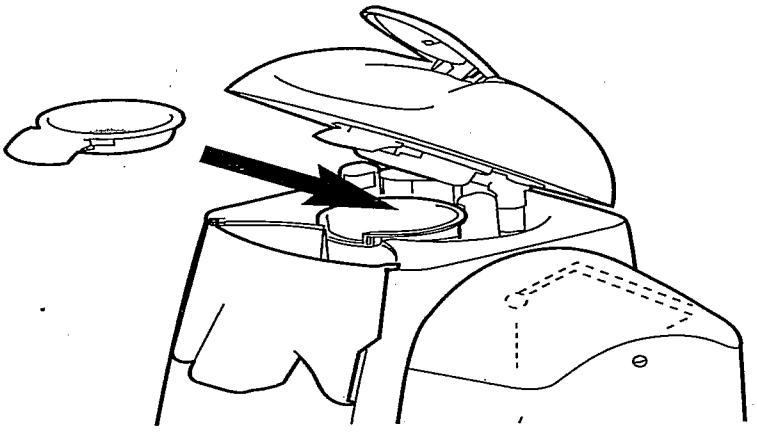


**Figure 8**

8. Then add the Pod Holder to the Pod Chamber to form the Pod Chamber Assembly. (Do not place a coffee pod in the Pod Holder.) See Figure 8.

**TO CLOSE**

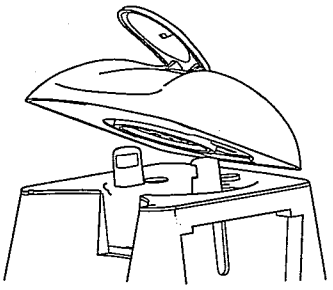


**Figure 9**

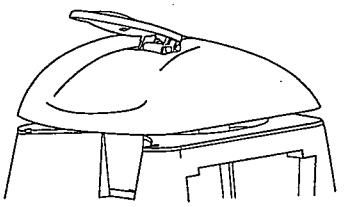


**Figure 10**

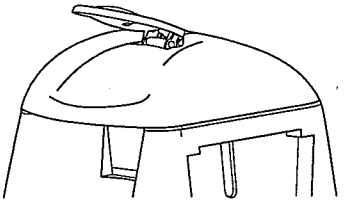


**Figure 11**

9. To close the Lid, place your palm over the top of the Lid. Press down firmly on the top of the Lid until it locks into place, see Figures 9, 10, and 11.

10. Place a 40-ounce container below the Drip Spout to collect the water.
11. Press the Power Button to turn power ON. When the Light stops flashing, then simultaneously press the 5-ounce and 8-ounce Serving Buttons, see Control Panel, Figure 2.

    The water from the Water Tank will cycle through the Pod Coffeemaker.

**WARNING: Water is hot. To avoid scalding or burns, wear protective oven mitts and use caution when removing container to discard pumped water.**

**NOTE: If the Coffeemaker is not used for 3 or more days, please repeat above process (steps 1 - 11).**

**CAUTION: Do not immerse cord, plug or machine in water or other liquid.**

# BREWING COFFEE

**CAUTION: Before brewing in your Pod Coffeemaker for the first time, complete the steps listed under "BEFORE USING YOUR JVPM2 POD BREWING SYSTEM" on pages 5 - 7 to ensure your machine functions properly.**

1. Fill the Water Tank with water up to the 'MAX' line. Never pour other liquids such as milk or hot water into the Water Tank. A full tank will yield up to 40-ounces of coffee: 5 (8-ounce) mugs or travel mugs.
2. Press the Power Button.The indicator light will flash while the water heats up. Heating will take approximately 1-1/2 minutes.
3. Lift the Lid by gently pulling up on the Lever. The Lid will pop up and open. See Figures 5, 6, and 7.

**NOTE: Your Pod Coffeemaker is specially designed to accommodate a standard coffee cup, mugs or tall travel mugs. See the section "TRAVEL MUG AND TALL MUG ASSEMBLY" on page 10.**

4. Assemble the Drip Spout Extension to the Front Panel. See Figure 12.
5. Place the Pod Chamber into the unit.
6. Then add the Pod Holder to the Pod Chamber to form the Pod Chamber Assembly.

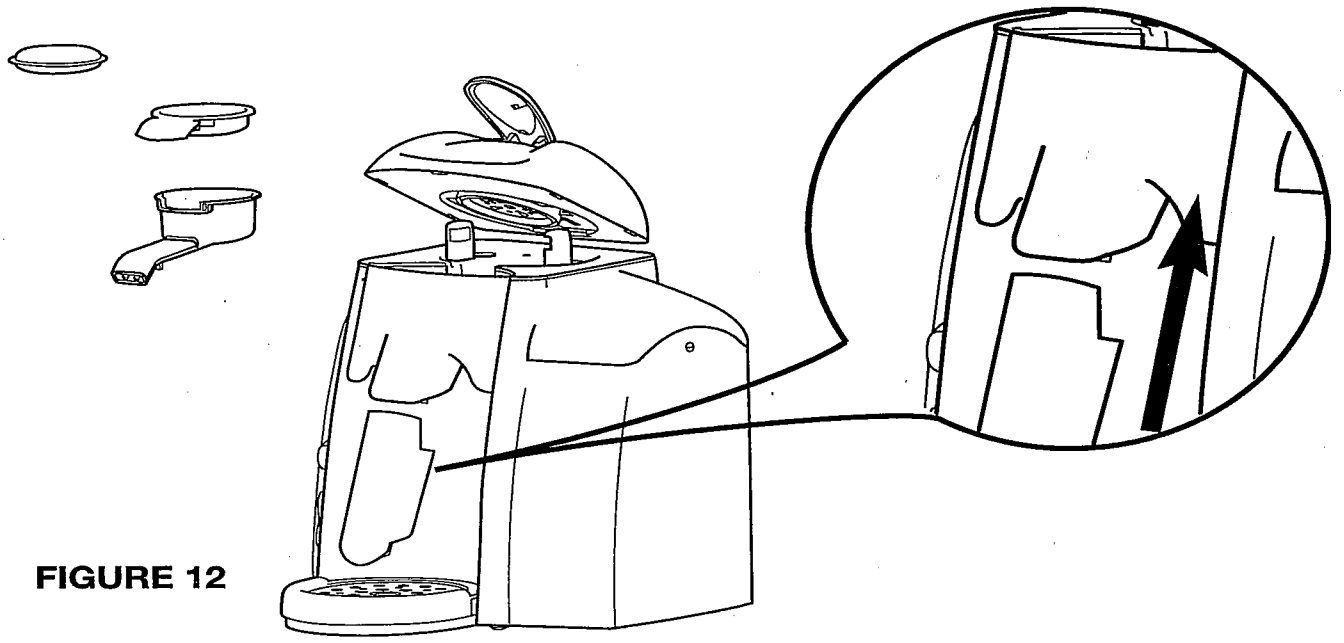


FIGURE 12

7. Place one Juan Valdez® coffee pod™ inside the Pod Holder. Press lightly on the coffee pod™ to make sure it sits evenly inside the Pod Holder.

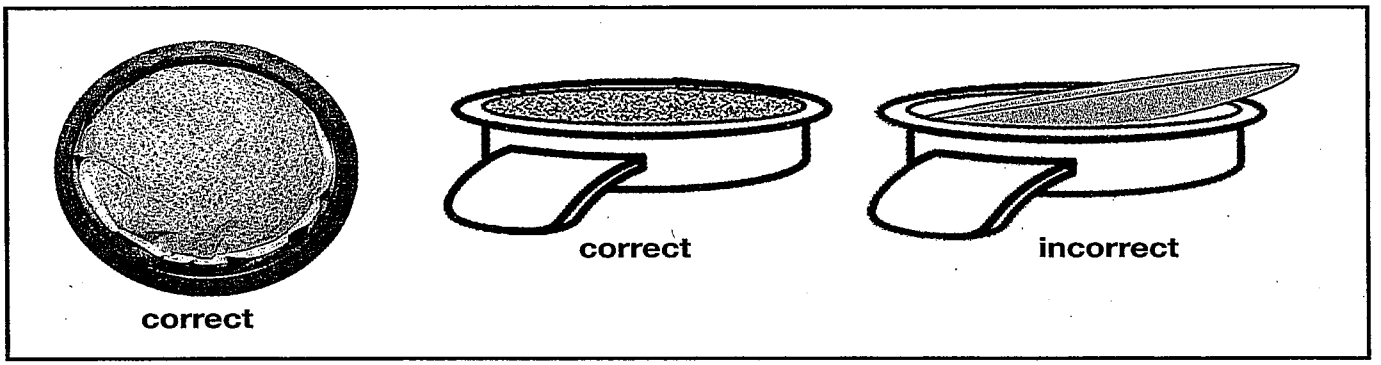



FIGURE 13

**IMPORTANT: Make sure the paper lip of the coffee pod is contained within the Pod Holder and does not overhang on the rim. See Figure 13.**

**CAUTION: Use only specially designed Juan Valdez® coffee pods™ in your Pod Coffeemaker Pod Brewing System. The use of loose ground coffee or coffee pods not designed for the Pod Coffeemaker may result in poor coffee, and could possibly damage the machine.**

**CAUTION: Never use torn coffee pods as this could clog the machine and damage it. Each coffee pod is pre-portioned with the optimal amount of coffee required per cup.**

8. To close the Lid, place your palm over the top of the Lid. Press down firmly until it locks into place, see Figures 9, 10, and 11.

**CAUTION: Make sure the Pod Chamber Assembly is in position inside the Pod Coffeemaker.**

9. Place a mug or cup under the Drip Spout Extension. The cup should hold at least 7 to 10 ounces, depending on your selection.
10. When the indicator light stops flashing, the appliance is ready to use.

**NOTE: Use one coffee pod to brew either one 5-ounce, bold European serving, or one 8-ounce serving of American-style coffee.**

11. Press the desired Serving Button: for either a 5-ounce serving or an 8-ounce serving. The machine will begin the brewing process. At the beginning of the brewing cycle, a small amount of water is dispersed to saturate the pod and ensure full extraction. Following a pause, the machine will brew for about 50 seconds for coffee. You can manually stop the brewing process at any time by pressing the Power Button.

**CAUTION: Dripping may occur between brewing cycles.**

12. Dispose of the coffee pod after use by removing the Pod Holder from the Pod Chamber and emptying it. Do not use a pod more than once. Repeated use may cause the pod to burst and result in weak and inferior coffee.

**CAUTION: To avoid the risk of burns or scalding, wait at least 10 seconds after brewing before lifting the Lid of your Pod Coffeemaker.**

**CAUTION: The Pod Holder gets hot after use. Allow Coffeemaker to cool down for at least 10 seconds before handling.**

**NOTE: Regular rinsing of the Pod Holder will optimize the flavor of the beverage.**

13. After coffee is brewed, press the Power Button to turn the Pod Coffeemaker OFF.

**WARNING: Brewed coffee is hot. To avoid scalding or burns, use caution when removing coffee cup or mug of freshly brewed, hot coffee.**

# TRAVEL MUG AND TALL MUG ASSEMBLY

By making a couple of small adaptations to the assembly of your machine, the Pod Coffeemaker can brew coffee into taller mugs and/or tall travel mugs. To prepare a full travel mug of coffee (16-ounce), you must brew two 8-ounce cycles; use a fresh pod for each brewing cycle.

**NOTE: Do not use travel mugs taller than 6-1/2 inches.**

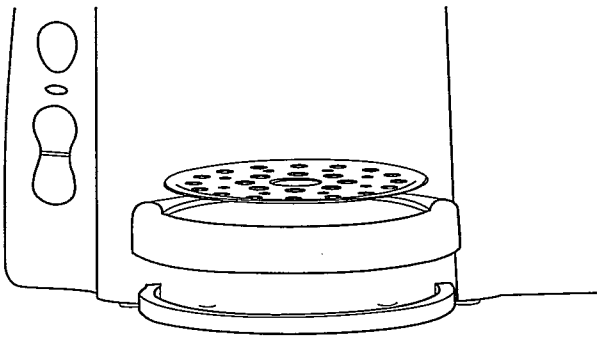


**FIGURE 14**

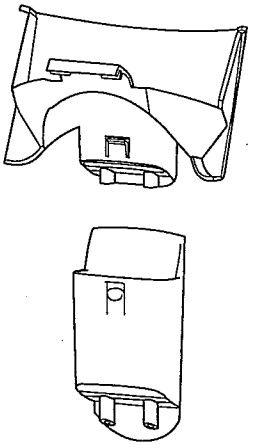


**FIGURE 15**

1. Lift the Drip Tray and Overflow Tray up and out to remove. See Figure 14.
2. Remove the Drip Spout Extension from the Front Panel. Press the Tab on the back side of the Drip Spout Extension to disconnect. See Figure 15.
3. The Pod Coffeemaker is now ready to brew coffee into a travel mug or tall mug. See Figure 16.

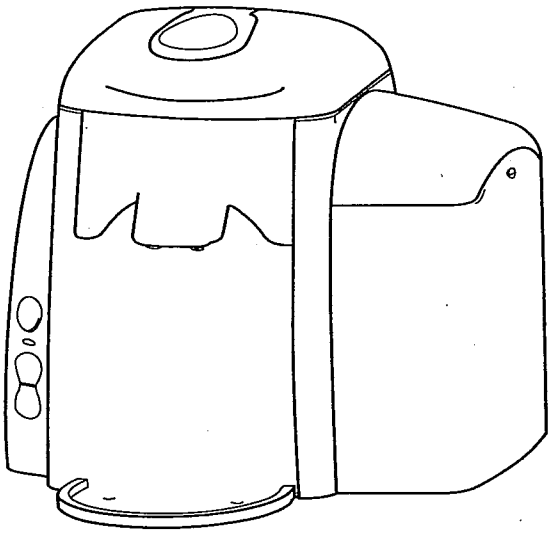


**FIGURE 16**

**NOTE: If you have selected to brew more than the remaining capacity of your coffee cup or mug, to prevent overflow, press the Power Button to STOP the brewing process.**

# HELPFUL HINTS FOR BREWING

## Fresh Water

For optimal results, use fresh water daily. If you haven't used your machine for a few days, it is recommended that you prime the pump by following steps 1 - 11 in section "BEFORE USING YOUR JVPM2 POD BREWING SYSTEM," pages 5 -7.

## COFFEE PODS

Remember to remove pods after use. If a pod is left inside the machine for some time without having used the system, remove it and it is recommended that you prime the pump by following steps 1 - 11 in section "BEFORE USING YOUR JVPM2 POD BREWING SYSTEM," pages 5 -7 before attempting to brew fresh coffee.

Use only specially designed Juan Valdez® Colombian Coffee Pods in your Pod Brewing System. The use of loose ground coffee or pods not designed for the Pod Coffeemaker, may result in poor coffee or tea, and could possibly damage the machine.

Never use torn coffee pods as this could clog the machine and damage it. Each coffee pod is pre-portioned with the optimal amount of coffee or tea required per cup.

# USER MAINTENANCE INSTRUCTIONS

This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Any servicing requiring disassembly other than cleaning, must be performed by a qualified appliance repair technician.

# CARE AND CLEANING

**CAUTION: Do not immerse cord, plug or machine in water or other liquid.**

1. Always unplug the appliance before cleaning.
2. Clean the outer surface of the unit and the Water Diffuser with a damp cloth.
3. Remove and disassemble the Spout System: Removable Front Panel and Drip Spout Extension. To separate the Front Panel and Drip Spout Extension, press the Tab on the back side of the Drip Spout to remove, see Figure 15.
4. Remove and disassemble Pod Chamber Assembly: Pod Holder and Pod Chamber.
5. Remove the Drip Tray and Overflow Tray, see Figure 14.
6. Remove the Water Tank from the unit.
7. Clean the Water Tank, Pod Holder, Pod Chamber, Drip Spout Extension, Removable Front Panel, Drip Tray and Overflow Tray with hot water. If necessary, use a small amount of dish soap.

**NOTE: The Pod Holder, Pod Chamber, Drip Spout Extension, Drip Tray and Overflow Tray may be washed in the dishwasher (top shelf only). The top part of the tank can be removed for thorough cleaning. Do not place the Water Tank in the dishwasher.**

8. Rinse all parts with fresh water after cleaning.

**NOTE: Do not try to dry the inside of the Removable Water Tank with a cloth because this will leave a residue of lint and may clog your Coffeemaker.**

# REASSEMBLY AFTER CLEANING

1. Proper reassembly of the Removable Front Panel is crucial to the working of your Pod Coffeemaker. Grasping the Removable Front Panel, insert the back lip of the Front Panel up and over the front of the Coffeemaker, aligning the tabs of the Front Panel with the 2 grooves on the front of the machine. Pressing firmly, insert the tabs into the grooves until the Front Panel is locked in place. See Figure 17.

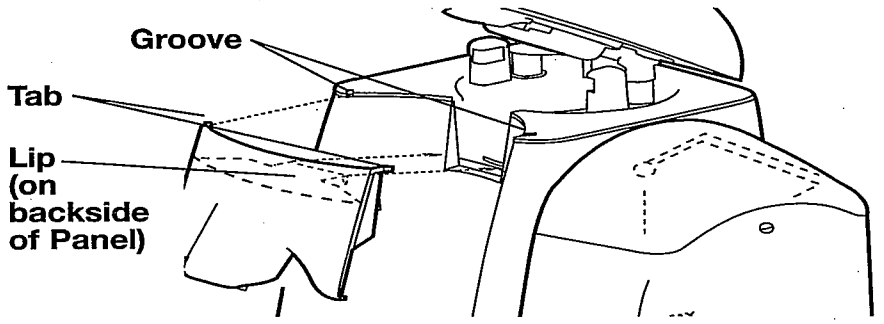



**FIGURE 17**

**CAUTION: To prevent possible damage to your Coffeemaker or water leakage, make sure the Removable Front Cover is in proper position before use.**

2. When replacing the Drip Tray, make sure the 2 prongs of the Drip Tray are firmly in place into the Overflow Tray. The Drip Tray must be assembled so that it lies flat in position.

**CAUTION: To prevent possible water leakage, make sure the Drip Tray lies flat in position in the Overflow Tray.**

# DESCALING

Regular descaling will extend the service life of your machine and ensure optimal results over time.

1. Follow the instructions given in "BEFORE USING YOUR JVPM2 POD BREWING SYSTEM," pages 5 -7, replacing one fourth of the water with white vinegar.
2. Do not place a coffee pod in the Pod Holder. Follow the "BREWING COFFEE" instructions beginning on page 7 to brew the vinegar solution.
3. Remove Water Tank, Pod Holder, Pod Chamber and Drip Spout Extension and wash thoroughly.
4. Repeat instructions on page 7 up to 4 times in order to flush vinegar residue. Empty Water Tank and refill with fresh water after each cycle.

# TROUBLESHOOTING

Should a problem occur, you may be able to find an answer in the text below. If the text proves unhelpful or if you require further information, please contact Consumer Service.

**1. The coffee is too weak.**

Check the following:

- The pod is placed properly in the Pod Holder. You may need to lightly press it down into the holder.
- You have selected the correct Button according to the number of ounces and strength desired. Use one coffee pod for either one 5-ounce, bold European serving, or an 8-ounce serving of American style coffee.
- You are using a fresh Juan Valdez® coffee pod.

**2. The coffee is too strong.**

Check that you have selected the correct Button. Use the 8-ounce button for less robust coffee.

**3. There is less water than normal volume of water during brew cycle brewing from the appliance into the cups.**

Descale appliance. See "DESCALING," page 13.

**4. Water drips from the appliance.**

**NOTE: Some water may drip between cycles, this is normal.**

Check the following:

- The Water Tank must not be filled above the 'MAX' line.
- The Water Tank's water nozzle at the bottom of the Tank must be placed properly in position into the opening on the Base.
- The Removable Front Panel must be in proper position at the front of the Coffeemaker.
- The Pod Holder must be placed properly within the Pod Chamber.
- The Pod Holder may be clogged. Rinse under tap water to unclog the screen. If necessary, you may also use a scrubbing brush or a pin.
- The coffee pod must be properly placed so it sits evenly into the holder. Lightly tap it down into the holder.
- Some water droplets on your countertop are normal and may be caused by the filling and replacing of the Water Tank.

**5. The indicator light is flashing.**

A flashing indicator light means the machine is heating. This normally lasts for 1-1/2 to 2 minutes.

If the indicator light flashes continually for more than 4 minutes, contact Consumer Service.

**6. The indicator light keeps flashing at rapid intervals.**

Check the following:

- the Water Tank must be inserted properly inside the appliance.
- there must be enough water in the Water Tank.

**NOTE: When water tank is empty indicator light will blink rapidly. Press the Power Button to turn the Pod Coffeemaker OFF. Refill water tank with fresh, cool water up to the 'MAX' line, replace water tank and press the Power Button to turn the Pod Coffeemader ON.**

- the appliance may require cleaning. See "Before Using Your JVPM2 Pod Brewing System", pages 5-7.
- room temperature must be above 40°F.

**7. The Lid will not open.**

Turn appliance OFF. Unplug appliance. Wait for the Pod Coffeemaker to cool completely (about 30 minutes) and try opening Lid again. Clean all removable parts (Drip Spout Extension, Pod Holder, Pod Chamber) as described on pages 11 - 12.

For any other problems please contact Consumer Service, 1-800-233-9054 or email us at consumer_relations@toastmaster.com.

# TO ORDER JUAN VALDEZ® COLOMBIAN COFFEE PODS

It's easy to order pods. Just log onto our dedicated website, www.juanvaldez.com, and order online.

To order by phone, call toll-free, 1-800-577-1557.

Coffee pods are also available at Target and other retail outlets that carry the Pod Coffeemaker.

# LIMITED ONE-YEAR WARRANTY

**Warranty Coverage:** This product is warranted to be free from defects in materials or workmanship for a period of one (1) year from the original purchase date. This product warranty is extended only to the original consumer purchaser of the product and is not transferable. For a period of one (1) year from the date of original purchase of the product, our Repair Center will, at its option, either (1) repair the product or (2) replace the product with a reconditioned comparable model. These remedies are the purchaser's exclusive remedies under this warranty.

**Warranty Service:** To obtain warranty service, you must call our warranty service number at 1-800-233-9054 for return instructions on how to deliver the product, in either the original packaging or packaging affording an equal degree of protection to the Repair Center specified below. You must enclose a copy of your sales receipt or other proof of purchase to demonstrate eligibility for warranty coverage.

**To return** the appliance, ship to:

ATTN: Repair Center
708 South Missouri Street
Macon, MO 63552 USA

**To contact us,** please write to, call, or email:

Consumer Relations Department
PO Box 7366
Columbia MO 65205-7366 USA
1-800-233-9054
E-mail:consumer_relations@toastmaster.com

**What Is Not Covered:** This warranty does not cover damage resulting from misuse, accident, commercial use, improper service or any other damage caused by anything other than defects in material or workmanship during ordinary consumer use. This warranty is invalid if the serial number has been altered or removed from the product. This warranty is valid only in the United States and Canada.

**LIMITATION ON DAMAGES:** THERE SHALL BE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT.

**DURATION OF IMPLIED WARRANTIES:** EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES AND CONDITIONS, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE ON THIS PRODUCT ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights under the laws of your jurisdiction.

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