READ AND SAVE THESE INSTRUCTIONS

Melitta®

one:one™

Pod Brewing System

USE AND CARE GUIDE FOR MODELS
MES2B/W/R/K/MG
MES2BCAN/WCAN/RCAN

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, do not place cord, plugs, or appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Contact Consumer Service for examination, repair or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- To disconnect, turn any control to “off,” then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Be certain lid is securely in place before operating appliance.
- Scalding may occur if the lid is opened during the brewing cycles.

SAVE THESE INSTRUCTIONS

THIS PRODUCT IS FOR HOUSEHOLD USE ONLY.

ADDITIONAL IMPORTANT SAFEGUARDS

WARNING: This appliance generates heat and escaping steam during use. Use proper precautions to prevent the risk of burns, fires, or other injury to persons or damage to property.

- All users of this appliance must read and understand this Owner's Manual before operating or cleaning this appliance.
- The cord to this appliance should be plugged into a 120V AC electrical outlet only.
- Use **water only** in this appliance! Do not put any other liquids or food products in this appliance. Do not mix or add anything to the water placed in this appliance, except as instructed in the User Maintenance Instructions to clean the appliance.
- DO NOT attempt to move an appliance containing hot liquids. Allow appliance to cool completely before moving.
- Keep appliance at least 4 inches away from walls or other objects during operation. Do not place any objects on top of appliance while it is operating. Place the appliance on a surface that is resistant to heat.
- If this appliance begins to malfunction during use, immediately unplug the cord. Do not use or attempt to repair the malfunctioning appliance.
- If this appliance falls or accidentally becomes immersed in water or any other liquid, unplug immediately. **Do not reach into the water! Do not use this appliance after it has fallen into or has become immersed in water.** Contact Consumer Service for examination and repair.
- Do not leave this appliance unattended during use.
- Always use fresh, cool water in your coffee maker. Warm water or other liquids, except as listed in cleaning section, may cause damage to the appliance.

POLARIZED PLUG: This appliance has a polarized plug, (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

SHORT CORD INSTRUCTIONS: A short power supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.

Do not use an extension cord with this product.

ELECTRIC POWER: If the electric circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BOTTOM COVER. NO USER-SERVICEABLE PARTS INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.

CAUTION: To prevent Plasticizers from migrating from the finish of the countertop or tabletop or other furniture, place **NON-PLASTIC** coasters or placemats between the appliance and the finish of the countertop or tabletop.

Failure to do so may cause the finish to darken, permanent blemishes may occur or stains can appear.

Your product may vary slightly from illustration.

Parts Identification

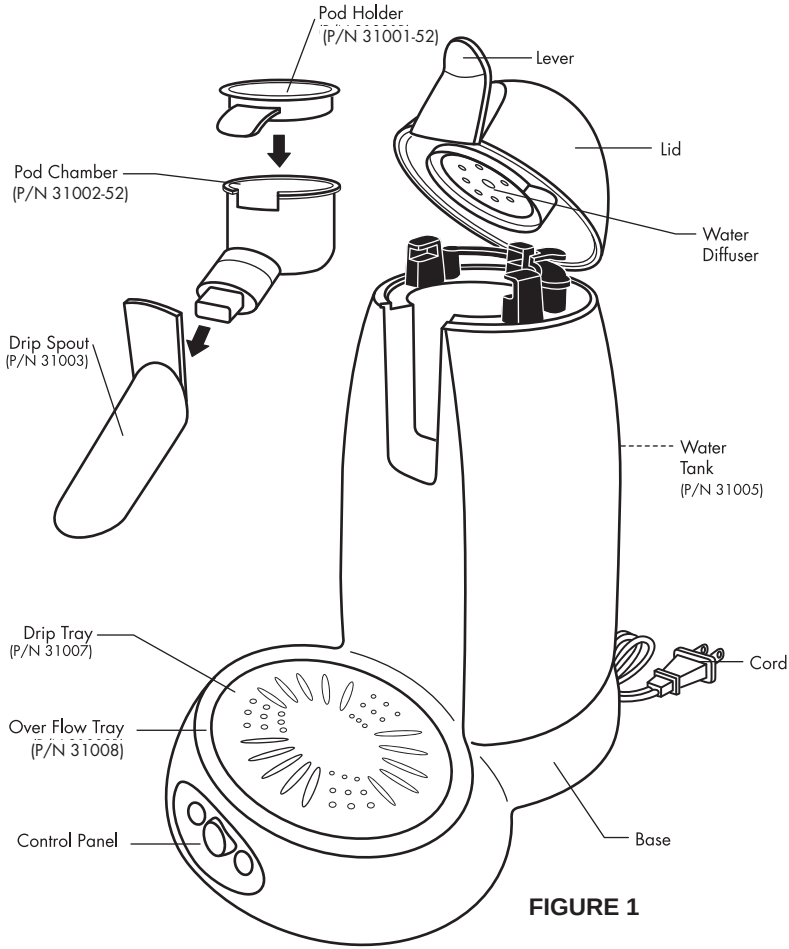


FIGURE 1

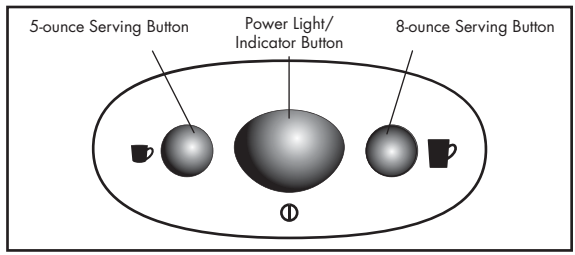


FIGURE 2

Before Using Your One:One™ Pod Brewing System

Become familiar with all parts of the appliance.

Keep your One:One™ clean

Clean and descale your One:One™ on a regular basis. See "Cleaning and Descaling", pages 12 - 13. We recommend cleaning the Water Tank and the Drip Spout as well as the Pod Chamber and Pod Holder, before using your One:One™ for the first time. Turn on the machine for a full cycle using water only. See steps 1 - 9 following.

IMPORTANT: THE MACHINE WILL NOT FILTER COFFEE OR TEA UNLESS THE PUMP HAS BEEN PRIMED BY FOLLOWING THE STEPS BELOW.

1. Remove the Water Tank by pulling out and then up to remove from the Base, see Figure 3.

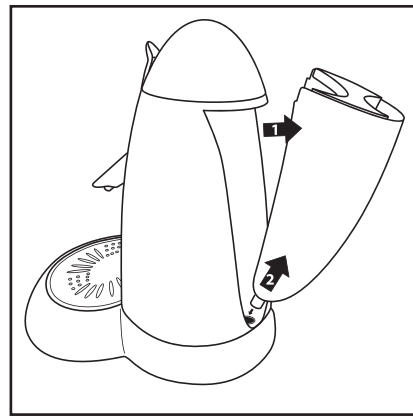


FIGURE 3

2. Fill the Water Tank with fresh water up to the 'MAX' line, and fit back into the Base (down and in) until it "snaps" into place, see Figure 4.

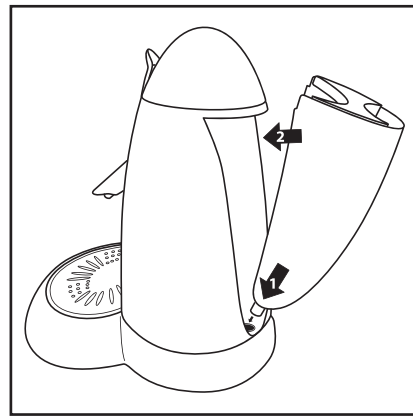


FIGURE 4

3. Lift Lid by pulling out on the Lever. Top will pop up. Push back so Lid is in fully raised position, see Figure 5.

TO OPEN:

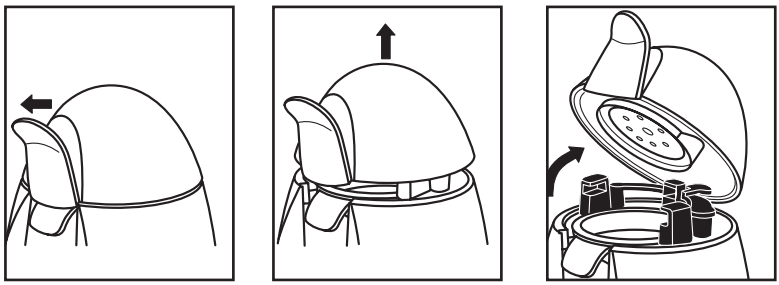


FIGURE 5

Note: One Drip Spout has been included in your One:One.™ Additional Drip Spouts or a special Iced Tea Spout is available. Please refer to page 11 for information on how to order additional Spouts for your One:One.™

4. Assemble the Drip Spout to the Pod Chamber.

5. Place the Drip Spout Assembly inside the One:One.™

6. Place the Pod Holder inside the Pod Chamber. (Do not place a tea or coffee pod in the Pod Holder.) See Figure 6.

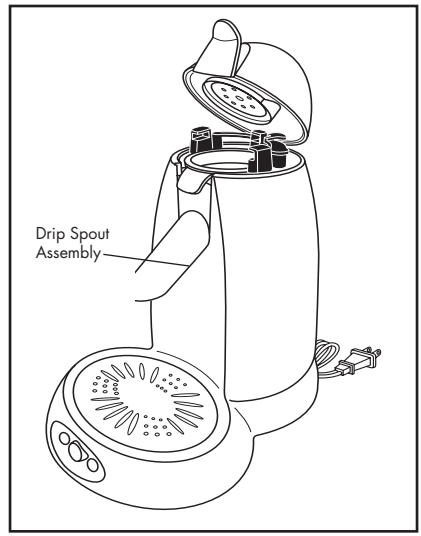


FIGURE 6

7. To close the Lid, press down firmly on the top of the Lid and hold in place while pushing the Lever back so it is flush with the Lid and locks into place, see Figure 7.

TO CLOSE:

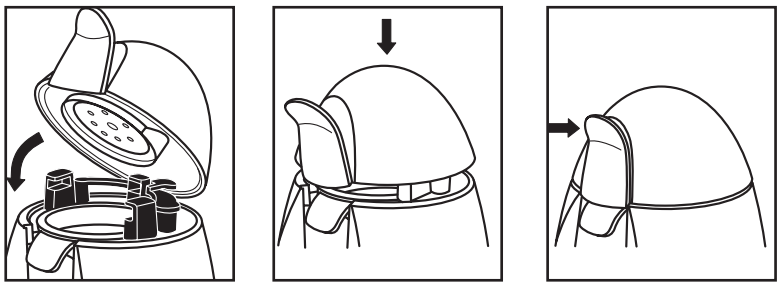


FIGURE 7

8. Place a 32-ounce container below the Drip Spout to collect the water.
9. Press the Power Light/Indicator Button to turn power on, then simultaneously press the 5-ounce and 8-ounce Serving Buttons, see Figure 8.

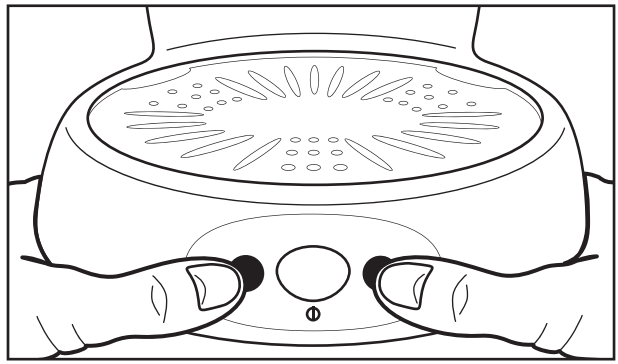


FIGURE 8

The water from the Water Tank will cycle through the One:One™.

Note: If your One:One™ goes unused for 3 or more days, please repeat above process (steps 1 - 9).

CAUTION: Do not immerse cord, plug or machine in water or other liquid.

Brewing Coffee or Tea

CAUTION: Before brewing in your One:One™ for the first time, complete the steps listed under "Before Using Your One:One™ Pod Brewing System" on pages 6 - 9 to ensure your machine functions properly.

1. Fill the Water Tank with water up to the 'MAX' line. Never pour other liquids such as milk or hot water into the Water Tank. A full tank will yield up to 24-ounces of coffee or tea (three 8-ounce mugs).
2. Press the Power Light/Indicator Button.The indicator light will flash while the water heats up. Heating will take approximately 1-1/2 minutes.
3. To open the Lid, place one finger behind Lever and pull out. Gently raise Lid to open position.
4. Assemble the Drip Spout to the Pod Chamber.
5. Place the Drip Spout Assembly inside the One:One™.

6. Place the Pod Holder inside the Pod Chamber. See Figure 6.
7. Place one Melitta® javapod™ or Cooper's® teapod™ inside the Pod Holder. Press lightly on the javapod™ or teapod™ to make sure it sits evenly inside the Pod Holder.

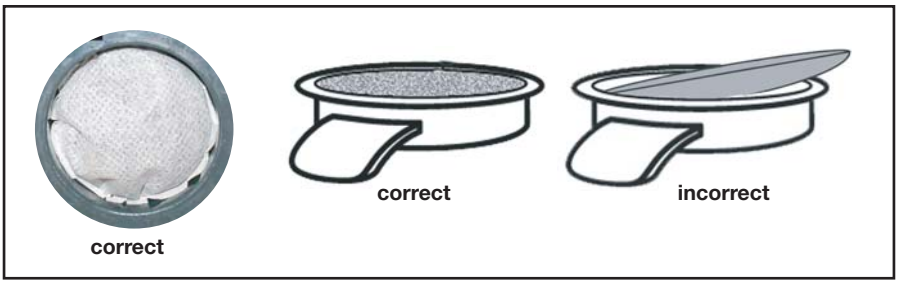


FIGURE 9

IMPORTANT: Make sure the paper lip of the coffee pod is contained within the Pod Holder and does not overhang on the rim. See Figure 9.

CAUTION: Use only specially designed Melitta® javapods™ or Cooper's® teapods™ in your One:One™ Pod Brewing System. The use of loose ground coffee, pods or tea bags not designed for the One:One,™ may result in poor coffee or tea, and could possibly damage the machine.

CAUTION: Never use torn javapods™ or teapods™ as this could clog the machine and damage it. Each javapod™ or teapod™ is pre-portioned with the optimal amount of coffee or tea required per cup.

8. To close the Lid, press down firmly on the top of the Lid and hold in place while pushing the Lever back so it is flush with the Lid and locks into place. See Figure 7.

CAUTION: Make sure the Drip Spout Assembly is in position inside the One:One.™

9. Place a mug or cup under the Drip Spout. The cup should hold at least 7 to 10 ounces, depending on your selection.
10. When the indicator light stops flashing, the appliance is ready to use. If the indicator light flashes at rapid intervals, see troubleshooting on page 14.

Note: Use one javapod™ to brew either one 5-ounce, bold European serving, or one 8-ounce serving of American-style coffee. When brewing tea, be sure to select the 8-ounce serving.

11. Press the desired Serving Button: for either a 5-ounce serving or an 8-ounce serving. The machine will begin the brewing process. At the beginning of the brewing cycle, a small amount of water is dispersed to saturate the pod to ensure full extraction. Following a pause, the machine will brew for about 50 seconds for coffee (or 35 seconds for tea). You can manually stop the brewing process at any time by pressing the Power Button.

CAUTION: Dripping may occur between brewing cycles.

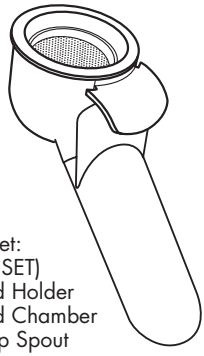
12. Dispose of the javapod™ or teapod™ after use by removing the Pod Holder from the Pod Chamber and emptying it. Do not use a pod more than once. Repeated use may cause the pod to burst and result in weak and inferior coffee or tea.

Note: Regular rinsing of the Pod Holder will optimize the flavor of the beverage.

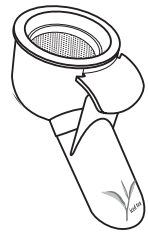
You may leave your One:One™ on if you intend to brew another cup of coffee or tea. The appliance will turn itself off automatically after one hour.

Drip Spouts

Included for use in your One:One™ Pod Brewing System is a Drip Spout for coffee and/or tea. To maximize the flexibility of your Brewing System and to avoid residual flavor when alternating between coffees or teas, you may wish to purchase additional Drip Spouts. Also available is a shorter Spout designed specifically for Iced Tea (shown below). Order on-line at www.1to1coffee.com or call toll free, 1-800-841-1628.



Drip Spout Set:
(P/N 31003SET)
includes: Pod Holder
Pod Chamber
Drip Spout



Iced Tea Spout Set:
(P/N 31095SET)
includes: Tea Pod Holder
Pod Chamber
Iced Tea Spout

FIGURE 10

Helpful Hints for Brewing

Fresh Water

For optimal results, use fresh water daily. If you haven't used your machine for a few days, follow steps 1 - 9 in section "Before Using Your One:One™ Pod Brewing System," pages 6 -9.

Note: If the Water Tank is dry for 3 or more days, review section "Before Using Your One:One™ Pod Brewing System," steps 1 - 9.

Javapods™ and Teapods™

Remember to remove pods after use. If a pod is left inside the machine for some time without having used the system, remove it and see "Before Using Your One:One™ Pod Brewing System," page 6, before attempting to brew coffee or tea.

Use only specially designed Melitta® javapods™ or Cooper's® teapods™ in your One:One™ Pod Brewing System. The use of loose ground coffee, pods or tea bags not designed for the One:One™ may result in poor coffee or tea, and could possibly damage the machine.

Never use torn javapods™ or teapods™ as this could clog the machine and damage it. Each javapod™ or teapod™ is pre-portioned with the optimal amount of coffee or tea required per cup.

User Maintenance Instructions

This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Any servicing requiring disassembly other than cleaning, must be performed by a qualified appliance repair technician.

Care and Cleaning

CAUTION: Do not immerse cord, plug or machine in water or other liquid.

1. Always unplug the appliance before cleaning.
2. Clean the outer surface of the unit and the Water Diffuser with a damp cloth.
3. Remove and disassemble the Drip Spout Assembly: Pod Holder, Pod Chamber and Drip Spout. To separate the Pod Chamber and Drip Spout, press Tab on the back side of the Drip Spout to remove, see Figure 11.

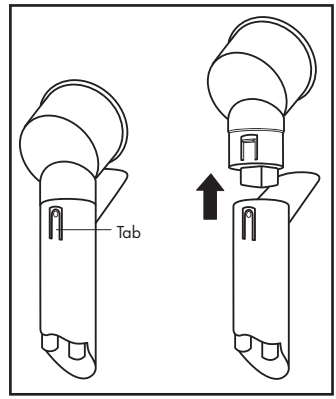


FIGURE 11

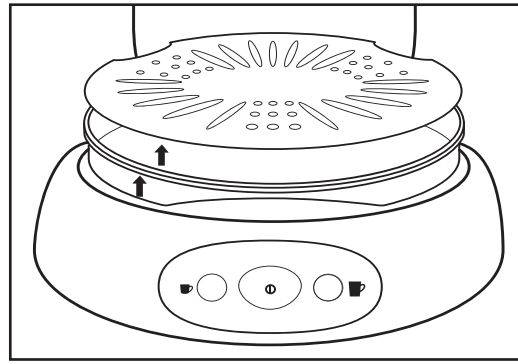


FIGURE 12

4. Remove the Drip Tray and Overflow Tray, see Figure 12.
5. Remove the Water Tank from the unit. Clean the Water Tank, Pod Holder, Pod Chamber, Drip Spout, Drip Tray and Overflow Tray with hot water. If necessary, use a small amount of dish soap.
   Note: The Pod Holder, Pod Chamber, Drip Spout, Drip Tray and Overflow Tray may be washed in the dishwasher (top shelf only). The top part of the tank can be removed for thorough cleaning. Do not place the Water Tank in the dishwasher.
6. Rinse all parts with fresh water after cleaning.
   Note: Do not try to dry the inside of the Removable Water Tank with a cloth because this will leave a residue of lint and may clog your Coffeemaker.

Descaling

Regular descaling will extend the service life of your machine and ensure optimal results over time.

1. Follow the instructions given in “Before Using Your One:One™ Pod Brewing System,” pages 6 - 9, replacing one fourth of the water with white vinegar.
2. Do not place a tea or coffee pod in the Pod Holder. Follow the Brewing Instructions beginning on page 9 to brew three, 8-oz. cups of the vinegar solution.
3. Remove Water Tank, Pod Holder, Pod Chamber and Drip Spout and wash thoroughly.
4. Repeat instructions in step 2 (above) up to 4 times in order to flush vinegar residue. Empty Water Tank and refill with fresh water after each cycle.

Troubleshooting

Should a problem occur, you may be able to find an answer in the text below. If the text proves unhelpful or if you require further information, please contact Consumer Service.

1. **The coffee or tea is too weak.**
   Check the following:
   - the pod is placed properly in the Pod Holder. You may need to lightly press it down into the holder.
   - you have selected the correct Button according to the number of ounces and strength desired. Use one javapod™ for either one 5-ounce, bold European serving, or an 8-ounce serving of American style coffee. When brewing tea, be sure to select the 8-ounce serving.
   - you are using a fresh Melitta® javapod™ or Cooper's® teapod™.

2. **The coffee is too strong.**
   Check that you have selected the correct Button. Use the 8-ounce Button for less robust coffee.

3. **There is less water than normal volume of water during brew cycle brewing from the appliance into the cups.** Descale appliance. See "Descaling," page 13.

4. **Water drips from the appliance.**
   Note: Some water may drip between cycles, this is normal.
   Check the following:
   - the Pod Holder must be placed properly within the Pod Chamber and the Lever locked into position.
   - the Water Tank must not be filled above the 'MAX' line.
   - the Pod Holder may be clogged. Rinse under tap water to unclog the screen. If necessary, you may also use a scrubbing brush or a pin.
   - the pod must be properly placed so it sits evenly into the holder. Lightly tap it down into the holder.
   - some water droplets on your countertop are normal and may be caused by the filling and replacing of the Water Tank.

5. **The indicator light is flashing.**
   A flashing indicator light means the machine is heating. This normally lasts for 1-1/2 to 2 minutes. If indicator light is flashing rapidly (more than a second apart), see #6 following.

   If the indicator light flashes continually for more than 4 minutes, contact Consumer Service.

6. **The indicator light keeps flashing at rapid intervals.**
   Check the following:
   - the Water Tank must be inserted properly inside the appliance.
   - there must be enough water in the Water Tank. Fill the Water Tank to the 'MAX' fill line.
   - the appliance may require cleaning. See "Before Using Your One:One™ Pod Brewing System", pages 6 - 9.
   - room temperature must be above 40°F.

7. **The Lid will not open.**
   Turn appliance off. Unplug appliance. Wait for appliance to cool completely (about 30 minutes) and try opening Lid again. Clean all removable parts (Drip Spout, Pod Holder, Pod Chamber) as described on pages 12 - 13.

For any other problem please contact Consumer Service,
1-800-233-9054 or email us at
consumer_relations@toastmaster.com.

To Order Melitta® Javapods™ or Cooper's® Teapods™

It's easy to order pods. Just log onto our dedicated website, www.1to1coffee.com, and order online.

To order by phone, call toll-free, 1-800-841-1628.

To ensure a steady supply of fresh javapods™ and teapods™ and to take advantage of special promotions, join our One:One™ Continuity Club (see registration materials included with this product).

Melitta® javapods™ and Cooper's® teapods™ are also available at many retail outlets that carry the Melitta® One:One™ Pod Brewing System or Melitta® One:One™ Javapod™ Coffeemakers.

IMPORTANT NOTICE

If any parts are missing or defective,
***DO NOT** return this product.*
Please call our Customer Service Department for assistance.
1-800-233-9054 *Monday - Friday 9:00 am - 5:00 pm CST*
Thank You

LIMITED ONE-YEAR WARRANTY

Warranty Coverage: This product is warranted to be free from defects in materials or workmanship for a period of one (1) year from the original purchase date. This product warranty is extended only to the original consumer purchaser of the product and is not transferable. For a period of one (1) year from the date of original purchase of the product, our Repair Center will, at its option, either (1) repair the product or (2) replace the product with a reconditioned comparable model. These remedies are the purchaser's exclusive remedies under this warranty.

Warranty Service: To obtain warranty service, you must call our warranty service number at 1-800-233-9054 for return instructions on how to deliver the product, in either the original packaging or packaging affording an equal degree of protection to the Repair Center specified below. You must enclose a copy of your sales receipt or other proof of purchase to demonstrate eligibility for warranty coverage.

To return the appliance, ship to:

ATTN: Repair Center
708 South Missouri Street
Macon, MO 63552 USA

To contact us, please write to, call, or email:

Consumer Relations Department
PO Box 7366
Columbia MO 65205-7366 USA
1-800-233-9054
E-mail:consumer_relations@toastmaster.com

What Is Not Covered: This warranty does not cover damage resulting from misuse, accident, commercial use, improper service or any other damage caused by anything other than defects in material or workmanship during ordinary consumer use. This warranty is invalid if the serial number has been altered or removed from the product. This warranty is valid only in the United States and Canada.

LIMITATION ON DAMAGES: THERE SHALL BE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT.

DURATION OF IMPLIED WARRANTIES: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES AND CONDITIONS, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE ON THIS PRODUCT ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights under the laws of your jurisdiction.

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