

# Mug Warmer Model MW-20

**Instructions and Warranty** 



# Important Safeguards

When using your MAXIM Mug Warmer or any electrical appliance, these basic safety precautions should be followed, including the following:

- 1. Read all instructions.
- 2. Do not touch hot surfaces. Handle by plastic sides only.
- **3.** To protect against electrical hazard, do not immerse cord, plug or base unit in water or other liquid.
- **4.** Close supervision is necessary when any appliance is used by or near children.
- 5. Unplug from outlet and allow to cool before cleaning.
- **6.** Do not operate appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to MAXIM for examination or repair.
- 7. The use of accessories or attachments not recommended by MAXIM may cause fire, electric shock, or injury.
- 8. Do not use outdoors; this product is for household use.
- **9.** Do not let cord hang over edge of table or counter, or touch hot surfaces.
- **10.** Do not place on or near a hot gas or electric burner, or in a heated oven.
- **11.** Do not move appliance when supporting a container of hot liquids.
- **12.** To disconnect, turn control to "off," then remove the plug from wall outlet.
- 13. Do not use appliance for other than intended use.
- **14.** To reduce the risk of injury, DO NOT drape cord over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

# Save These Instructions Household Use Only

#### Instructions for Use

The MAXIM Mug Warmer is designed to keep a cup of hot coffee, soup, or other beverages at perfect drinking temperature. It is not intended to heat a cold cup of coffee, only to maintain a drinking temperature.

The Mug Warmer has a switch to turn the unit on and off. Slide the switch to "OFF" position when not in use.

Use with your favorite cup...any china, glass or ceramic. Not intended for use with plastic or foam cups.

#### Care and Cleaning

MAXIM's Mug Warmer requires very little care and cleaning. Periodically, wipe the surface of the unit off (be sure unit is cold and disconnected) with a damp cloth or sponge. To remove stubborn soil, use a mild non-abrasive cleaner.

### Important Safeguard

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet only, reverse the plug. If is still does not fit, contact a qualified electrician. Do not attempt to defeat the safety feature.

#### LIMITED WARRANTY

Machines distributed by Salton/MAXIM Housewares Inc. are warranted for one year from date of purchase against defects in workmanship and material. During that period these defects will be repaired or the product will be replaced at Salton/MAXIM's option, without charge. This warranty covers normal consumer usage and does not cover damage which occurs in shipment or failure which results from alternation, accident, misuse, abuse, neglect, installation, commercial use or improper maintenance. This warranty is effective only if the product is purchased and operated in the USA, and does not extend to any units which have been used in violation of written instructions furnished by Salton/ MAXIM Housewares Inc., or to units which have been altered or modified without authorization of Salton/MAXIM Housewares Inc., or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.

## Service and Repair

DO NOT attempt to repair your MAXIM MW-20 Mug Warmer. Should the appliance malfunction, you should first call toll free 1-800-233-9054 between the hours of 9:00 am and 5:00 pm Central Standard Time and ask for CONSUMER CUSTOMER SERVICE stating that you are a consumer with a problem. If the problem cannot be resolved, you will be asked to return the machine to the factory for repair. Under no circumstances should you attempt to open the housing and repair the machine. Should you do this, your warranty will be voided.

#### To Return for Service

- 1. Securely package and return the product. PREPAID to: Salton/MAXIM Housewares Inc. Repair Department, 550 Business Center Drive, Mt. Prospect, IL 60056
- 2. Be sure to enclose:
  - a. Your name, address and phone number.
  - b. The date of purchase (or receipt as a gift).
  - c. An explanation of the malfunction or reason for return.
  - d. Six dollars (\$6.00) Check or Money Order payable to Salton/MAXIM Housewares Inc. for return postage and handling.
  - e. To insure prompt "In-Warranty" service, be sure to include proof of date of purchase.
  - We recommend you take the necessary precaution of insuring the parcel.
- 3. Toll Free Number: 1-800-233-9054.

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