

Jewelry Spa™

Professional Fine Jewelry Cleaning System



MODEL JW10

OWNER'S MANUAL

READ AND SAVE THESE INSTRUCTIONS



TABLE OF CONTENTS

Important Safeguards. 4

Additional Important Safeguards 5

Getting to Know your Jewelry Spa 6

Before Using for the First Time 7

Starting Up the Jewelry Spa 7

Soaking/Electric Cleaning Jewelry 8

Steam Cleaning Jewelry 9

Different Ways of Holding Jewelry While Steam Cleaning. 9

How to Use the Polishing Cloth 10

Simple Guide To Jewelry Cleaning. 11

Glossary 12

User Maintenance Instructions. 14

Cleaning Powder Information 15

Warranty Back Cover

For More Information

If after reading this manual you still have questions about the use of your Jewelry Spa, please write, call or email:

Salton, Inc.
Consumer Service Department
P.O. Box 7366
Columbia, MO 65205-7366
1(800) 233-9054
E-mail: Salton@Saltonusa.com
www.Esalton.com

US Patent No. 4,966,673
Additional Patents Pending

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions before using appliance.
 2. Do not touch HOT surfaces. Use handles, tweezers and strainer.
 3. When in use, the appliance is HOT and should not be left unattended.
 4. Do not immerse cord, plug or appliance in water or other liquid. See instructions for cleaning.
 5. This appliance is not for use by children.
 6. Close supervision is necessary when any appliance is used near children
 7. Unplug from outlet when not in use. Unplug and allow to cool before putting on or taking off parts and before draining or cleaning.
 8. Do not operate any damaged appliance. Do not operate with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Return appliance to the nearest authorized Service Center for examination, repair or adjustment.
 9. Use attachments only if recommended by the manufacturer.
 10. Do not use outdoors or while standing in a damp area.
 11. Do not let cord hang over edge of table or counter or touch hot surfaces.
 12. Do not place on or near a HOT gas or electric burner, or in a heated oven.
 13. Prior to connecting or disconnecting plug from wall outlet, turn Jewelry Spa "OFF".
 - 14. Never use appliance without water.**
 15. Only use appliance as indicated in these instructions.
- **CAUTION:** NEVER REMOVE JEWELRY BY HAND AFTER CLEANING. ALWAYS USE TWEEZERS SUPPLIED IN KIT TO HANDLE JEWELRY.
 - **CAUTION:** NEVER HOLD JEWELRY IN YOUR HAND DURING STEAM CLEANING PROCESS.
 - Place jewelry on paper towel and allow 5 minutes to cool down.
 - **WARNING:** Do not remove bottom cover. No user serviceable parts are inside. Repairs must be done by authorized service personnel only.
 - **WARNING:** Do not use any other cleaning agent then the one provided with the Jewelry Spa.

SAVE THESE INSTRUCTIONS

For Household Use Only

ADDITIONAL IMPORTANT SAFEGUARDS

CAUTION: This appliance generates heat and steam during use. Proper precautions must be taken to prevent the risk of burns, fires or other injury to persons or damage to property.

1. All users of this appliance must read and understand this Owner's Manual before operating or cleaning this appliance.
2. The cord to this appliance should be plugged into a 120V AC electrical outlet only.
3. If this appliance begins to malfunction during use, immediately unplug the cord. Do not use or attempt to repair the malfunctioning appliance.
4. Do not leave this appliance unattended during use.

SHORT CORD INSTRUCTIONS

A short power-supply cord (or detachable power-supply cord) is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.

Do not use an extension cord with this product.

ELECTRIC POWER

If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

PLASTICIZER WARNING

CAUTION: To prevent Plasticizers to migrate from the finish of the countertop or tabletop or other furniture, place **NON-PLASTIC** coasters or placemats between the appliance and the finish of the countertop or tabletop. **Failure to do so may cause the finish to darken, permanent blemishes may occur or stains can appear.**

GETTING TO KNOW YOUR JEWELRY SPA

Congratulations on your purchase of the **Jewelry Spa**, the world's first professional in home jewelry cleaner.

Before using your **Jewelry Spa** for the first time, you must become familiar with all of the parts.

Read all instructions and cautions carefully.

The box containing your **Jewelry Spa** should include the following parts.

- | | |
|--|--|
| 1. On/Off Button and Operation Console | 9. Sponges(2) (P/N 10061) |
| 2. Storage Compartment for Tweezers and Strainer | 10. Removable Water Reservoir (P/N 10062) |
| 3. Steam Nozzle | 11. Safety Cover for Cleaning Tank (P/N 10063) |
| 4. Main Housing (P/N 10056) | 12. Jewelry Cleaning Basket (P/N 10064) |
| 5. Storage Compartment Lid (P/N 10057) | 13. Cleaning Solution (P/N 10065) |
| 6. Tweezers (P/N 10058) | 14. Measuring Scoop (P/N 10066) |
| 7. Strainer (P/N 10059) | 15. Polishing Cloth (P/N 10067) |
| 8. Removable Catch Basin (P/N 10060) | |



BEFORE USING FOR THE FIRST TIME

1. Carefully unpack **Jewelry Spa**.
2. Remove any packing materials.
3. Wipe with a soft, clean cloth or sponge.

Never immerse Housing in water or any other liquid.

STARTING UP THE JEWELRY SPA

1. Place The **Jewelry Spa** on a flat firm surface, preferably a counter-top in your kitchen or bathroom.
3. Make sure all loose components; Water Reservoir and Cleaning Tank Safety Cover (11), Removable Catch Basin (8), Removable Water Reservoir (10), and Jewelry Cleaning Basket (12) are all securely in place.
2. Plug the **Jewelry Spa** into 120V AC household electrical outlet.
4. Open Water Reservoir Safety Cover (11) and fill with **DISTILLED WATER ONLY**, then close lid for operation of jewelry cleaning. **NEVER** add cleaning solution or other substances to the water reservoir.
5. Remove Jewelry Cleaning Basket (12).
6. Fill cleaning tank with **DISTILLED WATER ONLY** to the fill line on cleaning tank wall, Approximately 1/2 inch from top of tank.
7. Using the provided Measuring Scoop (14) slowly add 10 grams (2 scoops) of cleaning powder to the cleaning tank. Slowly stir solution to help the powder dissolve. Refer to the Cleaning Powder label or Page 15 of this booklet for handling instructions.



NOTE: Never add Cleaning Agent to Cleaning Tank without adding water first. ALWAYS add Distilled Water prior to adding Cleaning Agent.

8. Close Cleaning Tank Cover. **NOTE:** You can leave Safety Cover for Cleaning Tank in open position while heating up, if desired.
9. Press On/Off Button (1) once, the indicating light will come on. Allow 10 to 15 minutes for the Cleaning Tank to reach temperature for cleaning. The Ready Light will come on when the steamer is ready to operate.



SOAKING/ELECTRIC CLEANING JEWELRY

Check the Simple Guide (see page 11) to make sure of the appropriate cleaning method for your particular jewelry before proceeding.

NOTE: Make sure jewelry to be cleaned is at room temperature before immersing in Cleaning Tank.

1. Place jewelry or multiple pieces of jewelry in the Jewelry Cleaning Basket (12) as it sits in the resting position.

NOTE: Do not allow jewelry to extend through the sides of the Jewelry Cleaning Basket and make contact with the cleaning tank. Jewelry must make contact with the gold plated portion of the Jewelry Cleaning Basket for the cleaning process to be effective.



NOTE: If your jewelry is of a type which is not recommended for electric cleaning, you may still soak the items for 60 seconds in the warm cleaning solution bath before proceeding to steam clean them.

2. Lift up the Jewelry Cleaning Basket from the resting position and submerge it in to the cleaning bath making sure that the two tabs extending out from the Jewelry Cleaning Basket line up with the two inserts extended off back wall of Cleaning Tank for proper alignment with electrical contacts. Close the lid to ensure a good connection with the contact points and lock the Jewelry Cleaning Basket into place.



3. Press the **Clean** button to start the 60 second electric cleaning cycle. The light will come on. When finished the cleaning action will automatically shut itself off indicating the first step of the cleaning is done.
4. Slowly open Safety Cover (11) of Cleaning Tank all the way back and place the Jewelry Cleaning Basket (12) into the resting position for removal of jewelry. Let drain completely. Proceed to Steam Cleaning Jewelry.

NOTE: After completing the steam cleaning process if there is still dirt and grime stuck in grooves you can repeat the above steps as many times* as needed for removal of dirt and grime.

*See Page 11 "Simple Guide to Jewelry Cleaning" for exceptions.

STEAM CLEANING JEWELRY

1. Using the tweezers supplied with your **Jewelry Spa** remove the jewelry item with the tweezers and use the supplied strainer in the other hand, carefully place the jewelry into the strainer.
2. Press the **Steam** button then position the jewelry under the steam nozzle as shown in the picture. A stream of distilled water will be pumped into the dual port steam generator system. As it is doing this you will see some spurts of dry steam vapor, this is normal. Approximately 10-15 seconds after pressing the Steam button it will deliver a burst of wet steam to sterilize and rinse the jewelry item. The pump will automatically shut itself off after 15 seconds. Use the tweezers to help direct the steam into the areas where it is needed to push out residual dirt and grime from the soaking/electric cleaning process.



NOTE: If there is still dirt and grime remaining in grooves you can repeat these steps as many times as needed to assist removal of dirt and grime. Also if you require a burst of steam with more pressure, when the indicator light goes out, immediately press the **Steam** button again.

NOTE: Due to changes in temperature during the heating process variations may occur in the steam burst, this is normal.

NOTE: During periods of extended use, occasional puffs of steam may occur, this is normal.

CAUTION: Always use tweezers and strainer for handling jewelry; jewelry and steam will be HOT.

DIFFERENT WAYS OF HOLDING JEWELRY WHILE STEAM CLEANING

Hold diamond stud earrings, bangle bracelets or rings with your tweezers to direct steam behind the stone to remove the soap, dirt and grime that becomes lodged in the setting.



Use the Jewelry Cleaning Basket to help with large chains, pins, or bracelets. Use the strainer to help with small jewelry items (ex. earrings, thin chains, charms) or anything that you feel is not too big to fit.



HOW TO USE THE POLISHING CLOTH

Always clean jewelry in the **Jewelry Spa** before polishing, doing so will remove contaminants that may be abrasive and will attach to the polishing cloth. Bypassing the cleaning steps will result in scratching the highly polished surface of the jewelry during polishing.

1. Lay the polishing cloth down on a flat surface with the white inner cloth facing up. The inner side of the cloth contains a polishing compound. Then with smooth even strokes slide the jewelry back and forth. This will help in brightening the high spots on the jewelry where it tends to become dulled by wear.



2. Next buff to a high luster with the outer cloth. The outer cloth does not contain polishing compound. Then rinse the jewelry in the Steam Clean cycle of The **Jewelry Spa** only. The steam will rinse off the black residue that is left from the polishing cloth. This will clean the jewelry of polishing compound and eliminate black rings from appearing around your finger, wrist or neck.



3. **Tip:** If you find that after a first cleaning in The **Jewelry Spa**, soap or paint etc. has hardened in the holes behind the gemstones, or in hard to get crevasses in the back side of a ring, or the link of a chain. You need to help break up the deposit. Use a round tooth pick, dip it in the cleaning bath until it becomes soaked and somewhat soft, then press it on the counter until you see what looks like bristles on a small paint brush. This is perfect for getting into these areas. Then repeat the cleaning process in the **Jewelry Spa**.



SIMPLE GUIDE TO JEWELRY CLEANING

Metals that can be cleaned: Platinum, Gold, Sterling Silver, Titanium, and Stainless Steel

Precious gemstones that can be cleaned: Diamond, Emerald, Ruby, and Sapphire

Semiprecious gemstones that can be cleaned: Agate, Alexandrite, Amethyst, Aquamarine, Azurite, Bloodstone, Carnelian, Cat’s eyes, Chalcedony, Chrysoberyl, Citrine, Garnet, Iolite, Jade, Jasper, Kunzite, Lapis Lazuli, Marcasite, Malachite, Moonstone, Onyx, Opal, Peridot, Quartz, Spinel, Tanzanite, Topaz, Tourmaline, Turquoise, and Zircon.

Semiprecious Organic Gemstones / Soft that can be cleaned: Pearl, Coral, Ivory, Shell (Cameo) can be cleaned in the **Jewelry Spa** using all three methods but can only be immersed for one 60 second cycle in the electric cleaning bath. **IMPORTANT:** DO NOT leave Organic Gemstones soaking in the cleaning bath for an extended length of time or you will dull the luster.

Artificial Gemstones that can be cleaned: Cubic Zirconia (CZ), Moissanite, All Lab Created Gemstones.

IMPORTANT: NEVER clean Jet (fossilized wood) or Amber (fossilized resin of extinct trees) in The Jewelry Spa.

IMPORTANT: Jewelry with inlayed Opal, Onyx, or Mother of Pearl that are held in by a form of glue, have Enameling or Colored Epoxy can only soak for 60 seconds or less. **Do not electric clean.** Steam clean from a minimum distance of 2 inches from the steam nozzle.

Type of Jewelry	Soak	Clean (Electric)	Steam
Platinum Plain also Platinum with Precious, Semiprecious, Artificial or Organic Gemstones	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Platinum with Precious, Semiprecious, Artificial or Organic Gemstones with Antique Finish (Black) or Antique Finish (Black) Only	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>
Gold Plain Yellow, White or Pink also Gold Yellow, White or Pink with Precious, Semiprecious, Artificial or Organic Gemstones 10 Karat, 14 Karat, 18 Karat, 22 Karat, Etc.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Gold Yellow, White or Pink with Precious, Semiprecious, Artificial or Organic Gemstones with Antique Finish (Black) or Antique Finish (Black) Only 10 Karat, 14 Karat, 18 Karat, 22 Karat, Etc.	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>
Sterling Silver Plain also Sterling Silver with Precious, Semiprecious, Artificial or Organic Gemstones	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sterling Silver with Precious, Semiprecious, Artificial, Organic Gemstones also Marcasite with Antique Finish (Black) or Antique Finish (Black) Only	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>
Titanium Plain also Titanium with Precious, Semiprecious, Artificial or Organic Gemstones	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Titanium with Precious, Semiprecious, Artificial or Organic Gemstones with Antique Finish (Black) or Antique Finish (Black) Only	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>
Stainless Steel Plain also Stainless Steel with Precious, Semiprecious, Artificial or Organic Gemstones	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Platinum, Gold, Sterling Silver, Titanium or Stainless Steel with inlayed Opal, Onyx, Mother of Pearl, that are being held in by a form of glue or have Enameling or Colored Epoxy	<input checked="" type="checkbox"/>	No	<input checked="" type="checkbox"/>
Pearl Strands	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

GLOSSARY

This glossary is designed to help you in understanding the terminology used in Our Simple Guide, Fine Jewelry you can clean in The **Jewelry Spa**

Important: Read this first before you use The **Jewelry Spa** to better understand how our simple guide works in helping you identify your own personal types of jewelry that you will be cleaning in The **Jewelry Spa**, also which of the three steps you will be using. This will insure simple, safe and effective results in the cleaning of the jewelry.

Platinum

A silver-white highly reflective precious metal. One of the main advantages of platinum for jewelry fabrication is its strength and resistance to tarnish.

Gold

A soft, yellow, corrosion-resistant metal, gold is generally alloyed to increase its strength, we call that Karat Gold (Karat) is a unit of measure for the fineness of gold, equal to 1/24 part. Pure gold is 24 karat; gold that is 50 percent pure is 12 Karat or 50.0, 10 Karat or 41.7 , 14 Karat or 58.5, 18 Karat or 75.0, 22 Karat or 91.3

Silver - Sterling Silver

A lustrous white metallic element, It is highly valued for jewelry, tableware, and other ornamental use and is widely used in coinage, photography, dental and soldering alloys, electrical contacts, and printed circuits. Sterling Silver an alloy of 92.5 percent silver with copper or another metal That is why Sterling Silver is stamped 925.

Titanium

A strong, low-density, highly corrosion-resistant, lustrous gray-white metallic element that is used to alloy aircraft metals for low weight, strength, and high-temperature stability. Now also used in jewelry manufacturing with gemstones.

Stainless Steel

Any of various steels alloyed with at least 10 percent chromium and sometimes containing other elements and that are resistant to corrosion or rusting associated with exposure to water and moist air.

GLOSSARY

Gemstone

A precious or semiprecious stone that may be used as a jewel when cut and polished. Most gemstones are minerals that have formed in a variety of environments within the Earth. Ideally gemstones should be hard and unaffected by the temperatures pressures, abrasive dusts and chemicals encountered in our everyday lives.

Precious

Of high cost or worth; valuable.

Semi-Precious

Half. Partial; partially. Resembling or having some of the characteristics of.

Organic

Plants and animals are the sources of the more fragile 'organic' gems that have been used for ornament since ancient times. Jet and Amber are the fossilized wood and resin of extinct trees, while pearls shells and most corals are calcium carbonate structures formed by aquatic animals. Ivories are the tusks and teeth of land and sea mammals.

Artificial Gems

Man-made; produced rather than natural. Made in imitation of something natural; simulated. Not genuine or natural. The demand for rare gemstones has led to the production of countless imitations, some more successful than others.

These copies fall into three categories:

1. Gems that look like the real thing , but have a different composition;
2. Synthetic gems, which are made in laboratories and are almost exact copies of natural gems;
3. Composite stones, which consist of several parts cemented together.

Antique Finish

To give the appearance of an antique to. Most of the time a black Indian ink is applied to the jewelry it dries and you wipe off the high spots with a solvent leaving the shinny metal exposed giving the jewelry an old appearance.

Enameling

A decorative finish which usually has the appearance of candy apple, fired in a kiln, the enamel finish comes in an array of bright colors.

USER MAINTENANCE INSTRUCTIONS

This appliance requires little maintenance, it contains no user-serviceable parts. Any servicing requiring disassembly other than instructed below must be preformed by a qualified appliance repair technician.

CAUTION: Always unplug **Jewelry Spa** from electrical outlet when not in use and before cleaning. Never immerse **Jewelry Spa**, cord or plug in water or any other liquid.

DRAINING, CARE AND CLEANING:

CAUTION: Always allow **Jewelry Spa** and cleaning solution to cool down before preparing to drain for storage.

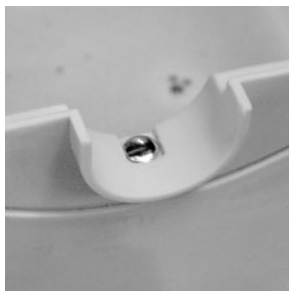
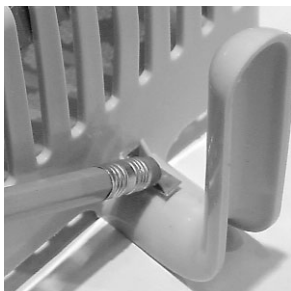
CAUTION: When lifting machine, always lift from both sides. See Picture for Example.



1. Remove the Catch Basin (8) and Work Area for it will have water accumulated in the sponges, use care not to spill, drain in the sink. Next remove the Safety Cover (11) for cleaning tank, the reservoir lid assembly place and Jewelry Cleaning Basket. Rinse with warm water and dry with paper towels or a soft towel. Rinse and wring out the sponges.
2. Next remove the Distilled Water Reservoir (10) from the back of the **Jewelry Spa** use the handle and pull up gently. Pour the unused Distilled Water back into its original container for re-using.
3. Next carefully drain the cleaning solution from the stainless steel tank into the sink using the built in spout of the cleaning tank as shown in the picture. Note: It is safe to pour the used cleaning solution down household sink drains. After draining, fill the tank with warm water and drain again. Dry with paper towels or a soft towel. After the above steps have been completed, run tap water down the drain for 10 seconds to clear the drainage line.
4. Rinse the tweezers and small strainer. Dry with paper towels or a soft towel.
5. When cleaning has been completed, thoroughly wash hands and any other areas of the skin exposed to the cleaning solution.



NOTE: Periodic cleaning of the electrical contacts on the Jewelry Cleaning Basket and Cleaning Tank should be performed. Gently rub the contacts using a clean pencil eraser to remove any residue buildup that develops on them. Keeping the contacts clean will provide higher efficiency cleaning during the electrical clean cycle..



Jewelry SpaTM

Professional Fine Jewelry Cleaning System

CLEANING POWDER INFORMATION

OAKITE® 295 Contains Sodium Carbonate, Sodium Hydroxide, Disodium Phosphate, and Sodium Metasilicate.
For use only with the Jewelry SpaTM, not intended for any other use.

DANGER - TOXIC

KEEP OUT OF REACH OF CHILDREN

Refer to other panels for handling instructions.

Manufactured for SALTON by: Oakite Products Inc.
50 Valley Road • Berkeley Heights, NJ 07922

EACH Bottle Contains: 100 grams / 3.5 Ounces

USE:

1. Fill cleaning tank with distilled water.
2. Slowly add 2 scoops (5 grams each) to the cleaning tank. Avoid contact with skin and eyes.
3. Turn on Jewelry Spa and stir slowly with scoop to assist dissolving of powder.

NEVER Add powder prior to adding water. Do not add powder to water over 130° F.

Storage: Store in a cool dry place. Keep container tightly closed when not in use.

Disposal: Dispose according to federal, state, and local regulations

FIRST AID

EYES: Immediately flush with large amounts of water for at least 15 minutes while holding eyelids open. Get prompt medical attention.

SKIN: Immediately remove contaminated clothing. Wash skin with large amounts of water for at least 15 minutes. Get prompt medical attention. Wash clothes and shoes before reuse.

INGESTION: Contact local poison control center or physician IMMEDIATELY!

INHALATION: Move victim to fresh air and restore breathing if necessary. Stay with victim until emergency help arrives.



POISON



Emergency Number:

800-424-9300 (CHEMTREC)

To reorder contact the Salton, Inc.

Consumer Service Department • P.O. Box 7366 • Columbia, MO 65205-7366
1(800) 233-9054

Additional bottles of Cleaning Powder can be purchased at your retailer or online at
www.Esalton.com, Item# JWC3.

LIMITED ONE YEAR WARRANTY

Warranty: This product is warranted by Salton, Inc. to be free from defects in materials or workmanship for a period of (1) year from the original purchase date. This product warranty covers only the original consumer purchaser of the product.

Warranty Coverage: This warranty is void if the product has been damaged by accident in shipment, unreasonable use, misuse, neglect, improper service, commercial use, repairs by unauthorized personnel, normal wear and tear, improper assembly, installation or maintenance abuse or other causes not arising out of defects in materials or workmanship. This warranty is effective only if the product is purchased and operated in the USA, and does not extend to any units which have been used in violation of written instructions furnished with the product or to units which have been altered or modified or to damage to products or parts thereof which have had the serial number removed, altered, defaced or rendered illegible.

Implied Warranties: ANY IMPLIED WARRANTIES WHICH THE PURCHASER MAY HAVE ARE LIMITED IN DURATION TO ONE (1) YEAR FROM THE DATE OF PURCHASE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Warranty Performance: During the above one-year warranty period, a product with a defect will be either repaired or replaced with a reconditioned comparable model (at our option) when the product is returned to the Repair Center, or the purchase price refunded. The repaired or replacement product will be in warranty for the balance of the one-year warranty period and an additional one-month period. No charge will be made for such repair or replacement.

Service and Repair: Should the appliance malfunction, you should first call toll-free 1 (800) 233-9054 between the hours of 9:00 am and 5:00 pm Central Standard Time and ask for CONSUMER SERVICE stating that you are a consumer with a problem. Please refer to model number JW10 when you call.

In-Warranty Service (USA): For an appliance covered under the warranty period, no charge is made for service or postage. Call for return authorization (1 800 233-9054).

Out-of Warranty Service: A flat rate charge by model is made for out-of-warranty service. Include \$10 (U.S.) for return shipping and handling. We will notify you by mail of the amount of the charge for service and require you to pay in advance for the repair or replacement.

For Products Purchased in the USA, but Used in Canada: You may return the product insured, packaged with sufficient protection, and postage and insurance prepaid to the USA address listed below. Please note that all customs duty / brokerage fees, if any, must be paid by you and we will require you to pay the cost of customs duty / brokerage fees to us in advance of our performing any service.

Risk During Shipment: We cannot assume responsibility for loss or damage during incoming shipment. For your protection, carefully package the product for shipment and insure it with the carrier. Be sure to enclose the following items with your appliance: any accessories related to your problem, your full return address and daytime phone number, a note describing the problem you experienced, a copy of your sales receipt or other proof of purchase to determine warranty status. C.O.D. shipments cannot be accepted.

To return the appliance, ship to: **To contact us, please write to, call, or email:**

Attn: Repair Center
Salton, Inc.
708 South Missouri Street
Macon, MO 63552

Salton, Inc.
P.O. Box 7366
Columbia, MO 65205-7366
1(800) 233-9054
E-mail: Salton@Saltonusa.com

Limitation of Remedies: No representative or person is authorized to assume for Salton, Inc. any other liability in connection with the sale of our products. There shall be no claims for defects or failure of performance or product failure under any theory of tort, contract or commercial law including, but not limited to negligence, gross negligence, strict liability, breach of warranty and breach of contract. Repair, replacement or refund shall be the sole remedy of the purchaser under this warranty, and in no event shall Salton be liable for any incidental or consequential damages, losses or expenses. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Legal Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For more information on Salton products:
Visit our website: www.eSalton.com