



one:one™

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POD BREWING SYSTEM



Model MES5B

# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against fire, electric shock, and injury to persons, do not immerse cord, plug, or Coffee Maker in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, or has been damaged in any manner. Contact Consumer Service for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. To disconnect, press the Power Button to turn the unit OFF, then remove plug from wall outlet.
12. Do not use appliance for other than intended use.
13. Be certain Lid is securely in place before operating appliance.
14. Scalding may occur if the Lid is opened during the brewing cycles.

## SAVE THESE INSTRUCTIONS

For Household Use Only

# **ADDITIONAL IMPORTANT SAFEGUARDS**

**WARNING:** This appliance generates heat and escaping steam during use. Proper precautions must be taken to prevent the risk of burns, fires, or other injury to persons or damage to property.

1. All users of this appliance must read and understand these Use & Care instructions before operating or cleaning this appliance.
2. The cord to this appliance should be plugged into a 120V AC electrical outlet only.
3. Use water only in this appliance! Do not put any other liquids or food products in this appliance. Do not mix or add anything to the water placed in this appliance, except as instructed in the USER MAINTENANCE INSTRUCTIONS to clean the appliance.
4. DO NOT attempt to move an appliance containing hot liquids. Allow appliance to cool completely before moving.
5. Keep appliance at least 4 inches away from walls or other objects during operation. Do not place any objects on top of appliance while it is operating. Place the appliance on a surface that is resistant to heat.
6. If this appliance begins to malfunction during use, press the ON/OFF Button to turn the unit OFF, then immediately unplug the cord. Do not use or attempt to repair the malfunctioning appliance.
7. If this appliance falls or accidentally becomes immersed in water or any other liquid, unplug it immediately. Do not reach into the water! Do not use this appliance after it has fallen into or has become immersed in water. Contact Consumer Service for examination and repair.
8. Do not leave this appliance unattended during use.
9. Always use fresh, cool water in your coffee maker. Warm water or other liquids, except as listed in the cleaning section, may cause damage to the appliance.

## **Polarized Plug**

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

## **Short Cord Instructions**

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.

Do not use an extension cord with this product.

## **Plasticizer Warning**

**CAUTION:** To prevent Plasticizers from migrating from the finish of the counter top or table top or other furniture, place NON-PLASTIC coasters or place mats between the appliance and the finish of the counter top or table top.

Failure to do so may cause the finish to darken. Permanent blemishes may occur or stains can appear.

## **Electric Power**

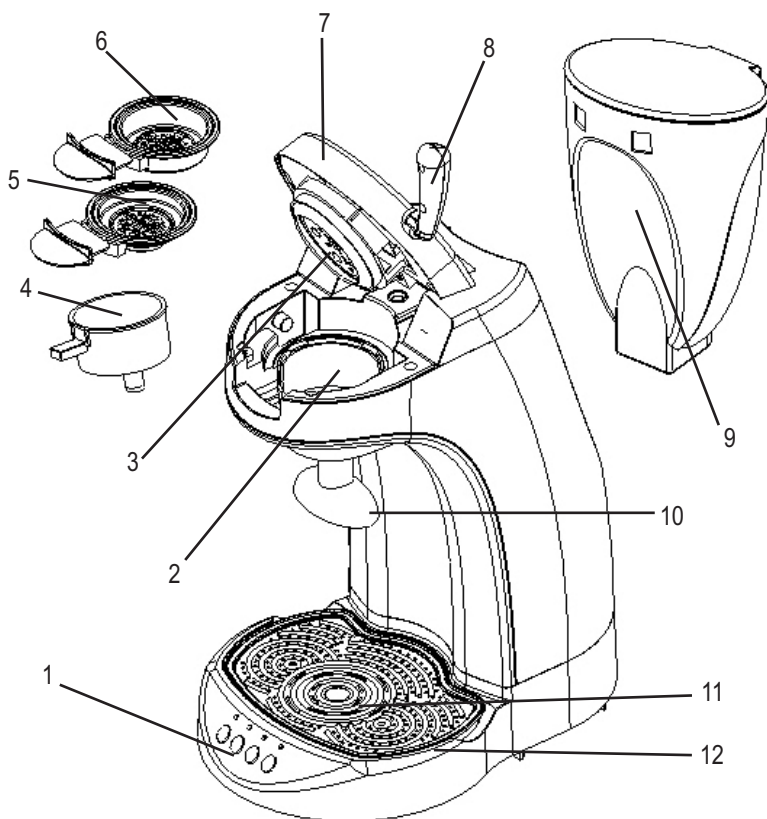
If the electrical circuit is overloaded with other appliances, your appliance may not operate properly. It should be operated on a separate electrical circuit from other appliances.

### **WARNING**

**TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BOTTOM COVER. NO USER-SERVICEABLE PARTS INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.**

# Getting To Know Your **one:one™** Pod Brewing System

Product may vary slightly from illustrations.



- 1. Control Panel
- 2. Pod Chamber Cavity
- 3. Shower Head
- 4. Pod Chamber P/N 31472
- 5. Single Pod Holder P/N 31473
- 6. Double Pod Holder P/N 31474

- 7. Lid
- 8. Lever
- 9. Water Tank P/N 31475
- 10. Drip Spout P/N 31476
- 11. Drip Tray P/N 31477
- 12. Overflow Tray P/N 31478

## Before Brewing for the First Time:

Become familiar with all parts of the appliance.

Keep your One:One™ clean.

Clean and descale your One:One™ on a regular basis. See CLEANING INSTRUCTIONS AND DESCALING, pages 10-11. We recommend cleaning the Water Tank and the Drip Spout as well as the Pod Chamber and Pod Holder, before using your One:One™ for the first time. Turn on the machine for a full cycle using water only. See Steps 1-7 following.

**IMPORTANT:** The machine will not filter coffee or tea unless the pump has been primed by following the steps below.

1. Remove the Water Tank by pulling up and then outward to remove from the Base.
2. Fill the Water Tank with fresh water up to the “MAX” fill line, and fit back into the Base (inward and down) until it “snaps” into place.
3. Lift Lid by rotating the Lever upwards. The top will pop up. Gently push back so Lid is in fully raised position.
4. Place Single Pod Holder inside the Pod Chamber. (Do not place a tea or coffee Pod in the Pod Holder.)
5. To close the Lid, press down firmly on the top of the Lid and hold in place while pulling the Lever down so the Lid locks into place.
6. Place a cup or container, at least 10 ounces, below the Drip Spout to collect the water.
7. Press the Power Button to turn power on, then press the 8-ounce Serving Button once. The water from the Water Tank will begin to cycle through the One:One™.
8. Empty the water and repeat the process one more time. You are now ready to brew coffee.

**NOTE:** If you One:One™ goes unused for 3 or more days, please repeat above process (steps 1-7).

**CAUTION:** To protect against electric shock, do not immerse the Coffee Maker or allow AC cord to come into contact with water or other liquids.

# OPERATING INSTRUCTIONS

## Brewing Coffee or Tea

**CAUTION:** Before brewing in you One:One™ for the first time, complete the steps listed under **BEFORE BREWING FOR THE FIRST TIME** on page 5 to ensure your machine functions properly.

1. Fill the Water Tank with water up to the “MAX” fill line. Never pour other liquids such as milk or hot water into the Water Tank. A full tank will yield up to 40 ounces of coffee or tea.
2. Press the Power Button.
3. To open the Lid, rotate the Lever upwards. Gently raise Lid to open position.
4. Place the Pod Holder inside the Pod Chamber.

**NOTE:** The desired amount of coffee or tea will determine what Pod Holder to use. Use the following guidelines for best results.

### Single Pod Holder...

use the Single Pod Holder if the desired amount of coffee or tea is **5 or 8 ounces**.

### Double Pod Holder...

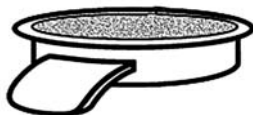
use the Double Pod Holder if the desired amount of coffee or tea is **14 ounces**.

**NOTE:** The One:One™ provides flexibility to adjust the coffee taste based upon personal preferences. For example, if using the Single Pod Holder for the 5 or 8 ounce settings and stronger tasting coffee is desired, try using the Double Pod Holder with two pods for this setting.

5. Place the Melitta® javapod(s)<sup>™</sup> or Cooper's® teapod<sup>™</sup>(s) inside the Pod Holder. Press lightly on the javapod<sup>™</sup> or teapod<sup>™</sup> to make sure it sits evenly inside the Pod Holder.



**correct**



**correct**



**incorrect**

**IMPORTANT:** Make sure the paper lip of the Pod is contained within the Pod Holder and does not overhang the rim.

**CAUTION:** Use only specially designed Melitta® javapods<sup>™</sup> or Cooper's® teapods<sup>™</sup> in your One:One<sup>™</sup>. The use of loose ground coffee, pods, or tea bags not designed for the One:One<sup>™</sup>, may result in poor coffee or tea and could possibly damage the machine.

**CAUTION:** Never use torn javapods<sup>™</sup> or teapods<sup>™</sup> as this could clog the machine and damage it. Each javapod<sup>™</sup> and teapod<sup>™</sup> is pre-portioned with the optimal amount of coffee or tea required per serving.

6. To close the Lid, press down firmly on top of the Lid and hold in place while pulling the Lever down so the Lid locks into place.
7. Place a mug or cup under the Drip Spout.

***If using the 5 and 8 ounce settings***, the cup should hold at least 7 to 10 ounces, depending on your selection.

***If using the 14 ounce setting***, the cup should hold at least 16 ounces (travel mug size)

**- or -**

***Two 10 ounce mugs*** can be positioned beneath the Drip Spout to brew two 7.5 oz. cups at the same time!

**NOTE:** The Drip Spout is height adjustable. Make sure the Spout is positioned all the way up in order to fill your favorite travel mug. When using smaller cups or mugs, it is recommended to gently pull the Drip Spout down as far down as possible in order to prevent splattering of the coffee or tea while brewing.



8. If the red Power Light flashes at rapid intervals, see TROUBLESHOOTING beginning on page 12.
9. Press the desired Serving Button for either a 5-ounce, bold European serving, a 8-ounce serving of American-style coffee, or a large, 14-ounce serving, ideal for travel mugs. The Indicator Light for the selection just pressed will begin to flash as the water heats up. Heating will take approximately 1 minute.

The machine will begin the brewing process. At the beginning of the brewing cycle, a small amount of water is dispersed to saturate the Pod(s) to ensure full extraction. Following a pause, the machine will begin to brew. You can manually stop the brewing process at any time by pressing the Power Button. However, please note that it may take a couple seconds for the process to actually stop.

**CAUTION: Dripping may occur between brewing cycles.**

10. Dispose of the javapod(s)<sup>™</sup> or teapod(s)<sup>™</sup> after use by removing the Pod Holder from the Pod Chamber and emptying it. Do not use a Pod more than once. Repeated use may cause the Pod to burst and result in weak and inferior coffee or tea.

**NOTE:** Regular rinsing of the Pod Holder will optimize the flavor of the beverage.

You may leave your One:One<sup>™</sup> on if you intend to brew another cup of coffee or tea. The appliance will turn itself off automatically after 30 minutes.

# Hints for Best Results

## Fresh Water

For optimal results, use fresh water daily. If you haven't used your machine for a few days, follow steps 1 - 7 in BEFORE BREWING FOR THE FIRST TIME, page 5.

**NOTE:** If the Water Tank is dry for 3 or more days, review section BEFORE BREWING FOR THE FIRST TIME, steps 1-7.

## Javapods™ and Teapods™

Remember to remove pods after each use. If a Pod is left inside the machine for some time without having used the system, remove it and see BEFORE BREWING FOR THE FIRST TIME, page 5, before attempting to brew coffee or tea.

Use only specially designed Melitta® javapods™ or Cooper's® teapods™ in your One:One™ Pod Brewing System. The use of loose ground coffee, pods or tea bags not designed for the One:One™, may result in poor coffee or tea, and could possibly damage the machine.

Never use torn javapods™ or teapods™ as this could clog the machine and damage it. Each javapod™ and teapod™ is pre-portioned with the optimal amount of coffee or tea required per serving.

## Brew Strength

The One:One™ provides flexibility to adjust the coffee taste based upon personal preferences. For example, if using the Single Pod Holder for the 5 or 8 ounce settings and stronger tasting coffee is desired, try using the Double Pod Holder with two pods for this setting.

# User Maintenance Instructions

This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Any servicing that requires disassembly must be performed by a qualified appliance repair technician.

## Cleaning Instructions

**CAUTION:** Do not immerse cord, plug or machine in water or other liquid.

1. To clean your One:One™, be sure the machine is turned OFF, unplugged and is cool.
2. Clean the outer surface of the unit and Shower Head with a damp cloth. Do not use abrasive cleaners or scouring pads.
3. Remove the Pod Holder, Pod Chamber and Drip Spout.

**NOTE:** To remove the Drip Spout rotate the Spout clockwise until it falls out of place. To assemble do the reverse, aligning the tabs on the Spout with the opening on the unit and turn counter-clockwise.

4. Remove the Drip Tray and Overflow Tray.
5. Remove the Water Tank from the unit. Clean the Water Tank, Pod Holder, Pod Chamber, Drip Spout, Drip Tray and Overflow Tray with warm sudsy water.

**NOTE:** The Pod Holder, Pod Chamber, Drip Spout, Drip Tray and Overflow Tray may be placed in the dishwasher (top shelf only). DO NOT place the Water Tank in the dishwasher.

6. Rinse all parts with fresh water after cleaning.

**WARNING:** NEVER use a cloth to clean or dry the Water Tank as the cloth will leave a lint residue and may clog and cause damage to your One:One™.

## Descaling

Regular descaling will extend the service life of your One:One™ and ensure optimal results over time.

1. Follow instructions given in BEFORE BREWING FOR THE FIRST TIME, page 5, replacing one - fourth of the water with white vinegar.
2. Brew 3, 8-ounce servings of the vinegar solution. (Do not use tea or coffee pods.)
3. Remove the Water Tank, Pod Holder, Pod Chamber and Drip Spout and wash thoroughly.
4. Brew 4 cycles of water only in order to flush away the vinegar residue. (Do not use tea or coffee pods.) Empty Water Tank and refill with fresh water after each cycle.
5. Power off the unit when finished.

# Troubleshooting

Should a problem occur, you may be able to find an answer in the chart below. If the chart proves unhelpful or if you require further information, please contact Consumer Service.

Problem	Possible Solution
The coffee or tea is too weak or too strong.	<ul style="list-style-type: none"> <li>• The One:One™ provides flexibility to adjust the coffee taste based upon personal preferences. For example, if using the Single Pod Holder for the 5 or 8 ounce settings and stronger tasting coffee is desired, try using the Double Pod Holder with two pods for this setting.</li> <li>• Check to see that the Pod is properly positioned in the Pod Holder. You may need to press down into the holder (page 7).</li> <li>• Check to see if you have selected the correct button according to the number of ounces and strength desired.</li> <li>• If brewing 14 ounces, make sure the Double Pod Holder is being used, with 2 pods, to result in stronger tasting coffee.</li> <li>• Make sure you are using fresh Melitta® javapods™ or Cooper's® teapods™.</li> </ul>
There is steam releasing from the One:One during the brew cycle.	<ul style="list-style-type: none"> <li>• It is normal for some steam to escape the unit during the brew cycle. This is due to the high temperature of the water as it makes contact with the Pod. If excessive, heavy steam occurs check to make sure the Pod is properly positioned in the Pod Holder (page 7).</li> </ul>

Problem	Possible Solution
<p>Water drips from the One:One.</p>	<ul style="list-style-type: none"> <li>• Some water may drip from the Drip Spout about 10 seconds after the brew cycle. This is normal due to water condensation in the unit.</li> <li>• Make sure the Pod Holder is properly placed within the Pod Chamber and the Lever is locked into position.</li> <li>• The Water Tank must not be filled above the “MAX” fill line.</li> <li>• The Pod Holder may be clogged. Rinse under tap water to unclog the screen. If necessary, you may also use a scrubbing brush or pin.</li> <li>• The Pod must be properly placed so it sits evenly in the holder. Press it down into the holder.</li> <li>• Some water droplets on your countertop are normal and may be caused by filling and replacing the Water Tank.</li> </ul>
<p>There is less water than normal brewing from the One:One into the cup.</p>	<ul style="list-style-type: none"> <li>• The Pod Holder may be clogged. Rinse under tap water to unclog the screen. If necessary, you may also use a scrubbing brush or pin.</li> <li>• Only Pods should be placed in the One:One. The use of ground coffee or tea bags are not recommended and can cause severe damage to the machine.</li> <li>• Make sure the Pod Holder is properly placed within the Pod Chamber.</li> <li>• Calcium and Mineral deposits could be building up in the machine. Follow the DESCALING instructions on page 11.</li> <li>• Check for and clear any blockages in the water / coffee path; Water Tank, Pod Holder, Pod Chamber and Drip Spout.</li> </ul>

Problem	Possible Solution
Coffee / tea is splattering as it enters the cup from the Drip Spout.	<ul style="list-style-type: none"> <li>• The Drip Spout is adjustable which enables you to use a variety of cup / mug sizes. If brewing into small size cups, adjust the Drip Spout as far down as possible to minimize splattering, or try using a taller cup size.</li> </ul>
The Lid will not close properly.	<ul style="list-style-type: none"> <li>• Check to make sure the correct amount of Pods are used for the corresponding Pod Holder. A Single Pod Holder can only hold one Pod and a Double Pod Holder holds two.</li> <li>• Make sure the Pod Holder and Pod Chamber are properly positioned.</li> <li>• The Pod must be properly placed so it sits evenly in the holder. Press lightly on the javapod™ or teapod™ to make sure it sits evenly inside the Pod Holder (page 7).</li> </ul>
The Lid will not open.	<ul style="list-style-type: none"> <li>• Turn the One:One off and unplug. Wait for the unit to cool (about 30 minutes) and try opening the Lid again. Clean all removable parts as described on page10.</li> </ul>
The Red Power Indicator Light is rapidly flashing.	<ul style="list-style-type: none"> <li>• Make sure the water tank is properly positioned on the base of the unit.</li> <li>• There must be enough water in the Water Tank for the unit to function. Fill water to the "MAX" fill line.</li> <li>• There is a water sensor located at the bottom of the Water Tank. This piece should be floating to allow flow of water into the unit.</li> </ul>
The Serving Indicator Light is rapidly flashing.	<ul style="list-style-type: none"> <li>• When this light is flashing, it typically means the water is heating.</li> <li>• If the Indicator Light is flashing rapidly for more than 4 minutes contact Consumer Service.</li> <li>• Room temperature must be above 40 degrees F.</li> </ul>

**For any other problem please contact Consumer Service,  
1.800.233.9654 or email us at [consumer\\_relations@toastmaster.com](mailto:consumer_relations@toastmaster.com)**

# **To Order Melitta® Javapods™ or Cooper's® Teapods™**

It's easy to order pods. Just log onto our dedicated website, [www.1to1coffee.com](http://www.1to1coffee.com), and order online.

To order by phone, call toll-free, 1-800-841-1628.

**Join our One:One™ Continuity Club** to ensure a steady supply of fresh javapods™ and teapods™ and to take advantage of special promotions.



# ***Enjoy All of Our Delicious Varieties!***

<b>LIGHT Roast</b>	<b>a café kind of day™</b> 100% Colombian Coffee
<b>MEDIUM Roast</b>	<b>love at first sip</b> 100% Arabica Coffee
<b>DARK Roast</b>	<b>buzzworthy™</b> 100% Arabica Coffee

<b>DECAF</b>	<b>skip the buzz™</b> 100% Colombian Decaf Coffee
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<b>FLAVORED</b>	<b>french kisses</b> 100% French Vanilla Flavored Coffee
<b>FLAVORED</b>	<b>go hazelnuts™</b> 100% Hazelnut Flavored Coffee

<b>BLACK Tea</b>	<b>zen in black™</b> Hand-Picked for Exquisite Flavor
<b>GREEN Tea</b>	<b>shades of jade™</b> Delicately Oriental with a Hint of Lemon
<b>HERBAL Tea</b>	<b>all that razzberry™</b> Lusciously Sweet with the Taste of Raspberries
<b>CHAI Tea</b>	<b>my chai™</b> Spiced Chai Blend

<b>LIMITED Edition</b>	Throughout the year we offer exciting Limited Edition and Seasonal Blends. Visit our website for further details.
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# NOTES

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# LIMITED ONE-YEAR WARRANTY

**Warranty Coverage:** This product is warranted to be free from defects in materials or workmanship for a period of one (1) year from the original purchase date. This product warranty is extended only to the original consumer purchaser of the product and is not transferable. For a period of one (1) year from the date of original purchase of the product, our Repair Center will, at its option, either (1) repair the product or (2) replace the product with a reconditioned comparable model. These remedies are the purchaser's exclusive remedies under this warranty.

**Warranty Service:** To obtain warranty service, you must call our warranty service number at 1-800-233-9054 for return instructions on how to deliver the product, in either the original packaging or packaging affording an equal degree of protection to the Repair Center specified below. You must enclose a copy of your sales receipt or other proof of purchase to demonstrate eligibility for warranty coverage.

**To return the appliance, ship to:**

ATTN: Repair Center  
708 South Missouri Street  
Macon, MO 63552 USA

**To contact us, please write to, call, or email:**

Consumer Relations Department  
PO Box 7366  
Columbia, MO 65205-7366 USA  
Phone: 1-800-233-9054  
Email: [consumer\\_relations@toastmaster.com](mailto:consumer_relations@toastmaster.com)

**What Is Not Covered:** This warranty does not cover damage resulting from misuse, accident, commercial use, improper service or any other damage caused by anything other than defects in material or workmanship during ordinary consumer use. This warranty is invalid if the serial number has been altered or removed from the product. This warranty is valid only in the United States and Canada.

**LIMITATION ON DAMAGES:** THERE SHALL BE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT.

**DURATION OF IMPLIED WARRANTIES:** EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES AND CONDITIONS, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE ON THIS PRODUCT ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may have other rights under the laws of your jurisdiction.

For more information on our products, visit our website: [www.maxim-toastmaster.com](http://www.maxim-toastmaster.com).